



Searching for lost super

Search for lost super online using myGov, by phoning our lost super search line or completing a paper form (NAT 2476).

Last updated 5 February 2025

How to find your lost super

If you've changed your name, your job or your address and forgotten to tell your super fund, you could have lost or unclaimed super.

You can find your lost super in the following ways:

- [online via myGov](#)
- [phoning the lost super search line](#)
- [contacting us](#)
- [completing a paper form](#)
- [third party request](#)


You can also ask your preferred super fund to conduct a search on your behalf.



Note: if you're not sure whether your employer is paying your super or which fund they're paying it to, refer to [Unpaid super from your employer](#)

Finding lost super online via myGov

To find lost super online you will need a myGov account linked to the ATO. Once you link your myGov account, you can also use the ATO app.

The super health check includes step-by-step instructions on looking for lost super, consolidating and preventing lost super.

You can also download the [Super health check \(NAT 75486, PDF 204KB\)](#) 

If you can't register for a myGov account, your super fund can search for lost and unclaimed super on your behalf. You can visit the [myGov website](#)  or [contact myGov](#)  to find out how.

Lost super search line

Individuals and agents can complete a super search by phoning our automated super search line on **13 28 65**

To use this service, please keep your valid tax file number ready.

Contact us

You can also phone us on **13 10 20** to speak with a customer care representative about your lost super.

Be prepared to provide the following information upon request:

- your personal details
 - tax file number (TFN)
 - name
 - date of birth
 - visa holder status (if applicable)
- your contact details
 - current postal address
 - daytime phone number
 - email address (if applicable)
- your super fund details – any super fund where contributions may have been made on your behalf
 - super fund name
 - account number
 - beneficiaries
 - period of contributions
- your previous details

- name
- address
- employment (if applicable).

Complete a paper form

You can download and complete the following form and send it to us:

- [Searching for lost and unclaimed super \(NAT 2476, PDF 256KB\)](#) 

After you complete your form, send it to:

AUSTRALIAN TAXATION OFFICE
PO BOX 3578
ALBURY NSW 2640

Third party requests

Third party requests and action available

Third party	Action available
Deceased estate	<ul style="list-style-type: none"> • see Accessing a deceased person's tax and super information
Public trustees and their representatives	<ul style="list-style-type: none"> • see Public trustees and private trustee companies – Day 1 Notification • If you are acting under authorisation of a Public Trustee, they must notify us of your appointment to act for the client using the Day 1 Notification prior to you seeking access to client information.
Tax agent	<ul style="list-style-type: none"> • View your client's super details using Online Services for Agents. From the client's profile, select the Super menu, then Fund details.

Other third parties	<ul style="list-style-type: none">• Where possible, encourage your clients to obtain the information themselves either online or from their super funds.• If you have not previously been added as the individual's authorised contact, ensure the Declaration section of the NAT 2476 form has been signed by the individual or attach a signed written authorization document from the individual.• If you're a legal practitioner, requests must only be made for tax purposes and should be submitted via Online services for business.
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Who can have lost or unclaimed super

For information on who can have lost or unclaimed super, see **Check if we hold 'lost' or unclaimed super for you.**

For more information on your super, see:

- Departing Australia superannuation payment (DASP)
- Keeping track of your super
- Super –for individuals and families.

QC 19313

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into

account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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