

GSTR 2006/9 - Goods and services tax: supplies

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! There is a Compendium for this document: **GSTR 2006/9EC** .

! From 1 July 2015, the term 'Australia' is replaced in nearly all instances within the GST, Luxury Car Tax, and Wine Equalisation Tax legislation with the term 'indirect tax zone' by the *Treasury Legislation Amendment (Repeal Day) Act 2015*. The scope of the new term, however, remains the same as the now repealed definition of 'Australia' used in those Acts. This change was made for consistency of terminology across the tax legislation, with no change in policy or legal effect. For readability and other reasons, where the term 'Australia' is used in this document, it is referring to the 'indirect tax zone' as defined in subsection 195-1 of the GST Act.

! This document has changed over time. This is a consolidated version of the ruling which was published on *12 December 2018*



Goods and Services Tax Ruling

Goods and services tax: supplies

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Preamble

This document was published prior to 1 July 2010 and was a public ruling for the purposes of former section 37 of the Taxation Administration Act 1953 and former section 105-60 of Schedule 1 to the Taxation Administration Act 1953.

From 1 July 2010, this document is taken to be a public ruling under Division 358 of Schedule 1 to the Taxation Administration Act 1953.

A public ruling is an expression of the Commissioner's opinion about the way in which a relevant provision applies, or would apply, to entities generally or to a class of entities in relation to a particular scheme or a class of schemes.

If you rely on this ruling, the Commissioner must apply the law to you in the way set out in the ruling (unless the Commissioner is satisfied that the ruling is incorrect and disadvantages you, in which case the law may be applied to you in a way that is more favourable for you – provided the Commissioner is not prevented from doing so by a time limit imposed by the law). You will be protected from having to pay any underpaid tax, penalty or interest in respect of the matters covered by this ruling if it turns out that it does not correctly state how the relevant provision applies to you.

[Note: This is a consolidated version of this document. Refer to the ATO Legal database (ato.gov.au/law) to check its currency and to view the details of all changes.]

What this Ruling is about

1. This Ruling examines the meaning of 'supply' in the *A New Tax System (Goods and Services Tax) Act 1999* (GST Act). The '**Background**' section of the Ruling discusses the general context of the GST Act and outlines how this informs the meaning of the term 'supply' in the GST Act including its relevance to input tax credit entitlements. It also discusses the use of the term supply in the context of United Kingdom Value Added Tax and New Zealand GST regimes and highlights some differences and similarities to the GST Act.

2. **Part 1** of the 'Ruling with Explanation' section discusses the concept of 'supply' in the GST Act and the meaning of 'supply' in section 9-10. This part lists the special rules that qualify or affect that meaning in the GST Act. The special rules are set out in paragraph 47 of this Ruling.

3. **Part 2** focuses on the characteristics of 'supply' in the context of a two party transaction. Part 2 discusses ten propositions that are considered relevant in analysing a transaction in relation to a supply.

4. **Part 3** builds on the ten propositions. It discusses six further propositions which also apply to analysing more complex multi-party arrangements, commonly known as tripartite arrangements.

5. The Ruling concludes with two case studies in **Part 4** which are used to illustrate several of the propositions.

6. This Ruling focuses on analysing the various arrangements in which supplies are made. An arrangement may be evidenced by various written agreements, oral agreements, legal instruments, or combinations of such things. Unless a particular type of agreement is mentioned by name, such as a contract, the Ruling uses 'the agreement' to refer to these things collectively. They include but are not limited to:

- written and oral contracts;
- various deeds, assignments and options;
- licence or permit conditions;
- memoranda of understanding; and
- legislative instruments, Ministerial directions and Departmental guidelines.

7. Unless otherwise stated in this Ruling:

- all legislative references are to the GST Act; and
- all Explanatory Memorandum references are to the Explanatory Memorandum to the A New Tax System (Goods and Services Tax) Bill 1998 (the EM).

Date of effect

8. This Ruling explains the Commissioner's view of the law as it applied from 1 July 2000. You can rely upon this Ruling on and from its date of issue for the purposes of former section 105-60 or section 357-60 of Schedule 1 to the *Taxation Administration Act 1953* (as applicable).

Note: The following Addenda affect when you can rely on certain parts of this Ruling:

- The Addendum to this Ruling that issued on 6 December 2006 explains the Commissioner's view of the law as it applied from 1 July 2000. You can rely on that Addendum from its date of issue (6 December 2006) for the purposes of former section 105-60 or section 357-60 of Schedule 1 to the *Taxation Administration Act 1953* (as applicable).

- The Addendum to this Ruling that issued on 1 July 2009 explains the Commissioner's view of the law as it applied before and after its date of issue. You can rely on that Addendum from its date of issue (1 July 2009) for the purposes of former section 105-60 or section 357-60 of Schedule 1 to the *Taxation Administration Act 1953* (as applicable).
- The Addendum to this Ruling that issued on 14 December 2011 explains the Commissioner's view of the law as it applied before and after its date of issue. Subject to the transitional arrangements at paragraphs 9A and 9B of this Ruling, you can rely on this Addendum from its date of issue (14 December 2011) for the purposes of section 357-60 of Schedule 1 to the *Taxation Administration Act 1953*.
- The Addendum to this Ruling that issued on 10 July 2013 explains the Commissioner's view of the law as it applied on and from 1 July 2013. You can rely on this Addendum from its date of issue for the purposes of section 357-60 of Schedule 1 to the *Taxation Administration Act 1953*.
- The Addendum to this Ruling that issued on 20 December 2017 explains the Commissioner's view of the law as it applies both before and after its date of issue. You can rely on this Addendum from its date of issue for the purposes of section 357-60 of Schedule 1 to the *Taxation Administration Act 1953*.
- The Addendum to this Ruling that issued on 12 December 2018 explains the Commissioner's view of the law as it applied from 1 July 2017. You can rely on this Addendum from its date of effect for the purposes of section 357-60 of Schedule 1 to the *Taxation Administration Act 1953*.

9. If this Ruling conflicts with a previous private ruling that you have obtained or a previous public ruling, this public ruling prevails. However, if you have relied on a previous ruling, you are protected in respect of what you have done up to the date of issue of this public ruling. This means that if you have underpaid an amount of GST, you are not liable for the shortfall prior to the date of issue of this later ruling. Similarly, you are not liable to repay an amount overpaid by the Commissioner as a refund.

Transitional arrangements

9A. In the context of health services, some entities have treated certain payments as being third party payments for GST-free supplies, based on the views in this Ruling as it existed before the Addendum that issued on 14 December 2011. Some of these arrangements will be affected by that Addendum. In some cases, based on the views in that Addendum, such payments will instead be treated as consideration for taxable supplies to the payers. To allow these affected entities sufficient time to make necessary changes to their practices and systems, these entities may continue to rely on this Ruling as it existed before the Addendum that issued on 14 December 2011, up to and including 30 June 2012.

9B. In the circumstances described in paragraph 9A of this Ruling, if an affected supplier relies or has relied on this Ruling to determine that they did not make a taxable supply then no GST is payable on that supply. This means that the amount of input tax credit to which a recipient is entitled is zero.^{A1}

9C. From 1 July 2012, some of the supplies referred to in paragraph 9A are GST-free under section 38-60.^{A2}

9D. [Omitted].

Background**The meaning of supply in the context of the GST Act**

10. GST is a broad based indirect tax payable on consumption in Australia. Generally, GST is payable on the value added at each stage of the commercial chain of dealings with goods, services and other things. The GST Act describes these dealings as 'supplies'. In the absence of a supply (or importation) GST cannot arise.¹ The Full Federal Court noted the importance of supply in *Sterling Guardian Pty Ltd v. Commissioner of Taxation (Sterling Guardian)*:²

In economic terms it may be correct to call the GST a consumption tax, because the effective burden falls on the ultimate consumer. But as a matter of legal analysis what is taxed, that is to say what generates the tax liability (and the obligations of recording and reporting), is not consumption but a particular form of transaction,

^{A1} Section 11-25 of the GST Act and subsection 357-60(3) of Schedule 1 to the TAA, which applies from 1 July 2010. Before 1 July 2010, the Commissioner's view is that section 11-25 of the GST Act and former section 105-60 of Schedule 1 to the TAA apply to provide the same outcome, that is the recipient's input tax credit in respect of that payment is zero.

^{A2} Section 38-60 was inserted by *Tax and Superannuation Laws Amendment (2012 Measures No. 1) Act 2012*. See paragraphs 156A to 156E and 176A to 176H of this Ruling.

¹ GST is payable on a taxable supply or a taxable importation. This Ruling does not deal with importation.

² At paragraph 15 in *Sterling Guardian Pty Ltd v. Commissioner of Taxation* (2006) 149 FCR 255; 2006 ATC 4227; (2006) 62 ATR 119.

namely supply; see generally *HP Mercantile Pty Ltd v. Commissioner of Taxation* (2005) 143 FCR 553 at [10]-[15].

The meaning of 'supply' is given in section 9-10.

11. Chapter 2 of the GST Act has the basic rules dealing with liability for GST and the obligations for recording and reporting GST noted in *Sterling Guardian*. The basic rules provide for when and how GST arises, who is liable to pay GST and how input tax credits arise.

12. The basic rules require an entity, the supplier, to make the supply and generally another entity, the recipient, to acquire the supply. GST on a taxable supply is payable by the supplier who is registered or required to be registered for GST. The requirements for a taxable supply are stated in section 9-5.

13. A recipient who is registered for GST is generally able to claim input tax credits for acquisitions it makes in the course of its business. By providing for input tax credits the GST Act ensures that there ordinarily is no cascading of GST for taxable and GST-free supplies. It provides that tax will be payable by each supplier in a chain only upon the value added by that supplier. Subject to some exceptions, input tax credits are not available for acquisitions in relation to making input taxed supplies so that the inputs to these supplies will be taxed and not the value added by the supplier.³

14. Supply is important in relation to input tax credits because if a supply is not made an entity cannot acquire anything for a creditable purpose, as required by paragraph 11-5(a). Making an acquisition of something is the first element to be considered in determining whether you make a creditable acquisition under section 11-5. The meaning of acquisition is given in section 11-10. The second element is the requirement in paragraph 11-5(b) that the supply of the thing to you is a taxable supply.

15. You make an acquisition if you are the recipient of a supply. That is, the supply is made to you. In most transactions concerning GST the recipient of a supply is the entity that is also provided with that supply. In contrast, some supplies are made to the recipient, but provided to another entity. Arguably, such provisions are also supplies. However, these are not relevant because there is no contractual or reciprocal relationship between the supplier and the entity being provided with the supply. An entity must have made an acquisition of a thing to satisfy the requirements of section 11-10. It is not sufficient that an entity has merely been provided with the supply. Also, an entity does not make an acquisition merely by paying for a supply.

³ See comments by Hill J at paragraphs 13 to 16 in *HP Mercantile Pty Ltd v. Commissioner of Taxation* (2005) 143 FCR 553; 2005 ATC 4571; (2005) 60 ATR 106.

16. Chapter 3 of the GST Act covers the exemptions from GST, being those supplies that are GST-free or input taxed. Chapter 4 has special rules that can apply in particular cases to modify the basic rules. Both Chapters 3 and 4 provide exceptions to the basic rules.

17. Because GST is intended to be broad based, a supply may manifest itself in various ways. For example, a supply may be mixed, composite or neither and an analysis of a transaction may indicate one or more supplies. However, the scheme of the GST Act is not so broad as to include: an entity making a supply to itself; a supply being made by more than one entity; a supply arising out of the creation of expectations alone without more; or a supply without the supplier providing something.

Judicial approach to context

18. The High Court has considered the relevance of context both in a broad sense and in relation to the text of specific provisions within an Act. The judgment of Brennan CJ, Dawson, Toohey and Gummow JJ in *CIC Insurance Ltd v. Bankstown Football Club Ltd*⁴ indicates it is appropriate to consider the context '...in its widest sense to include such things as the existing state of the law and the mischief which, by legitimate means such as those just mentioned, one may discern the statute intended to remedy.' The Court went on to add that '...inconvenience or improbability of result may assist the court in preferring to the literal meaning an alternative construction which, by the steps identified above, is reasonably open and more closely conforms to the legislative intent.'

19. However, consideration of the context of supply in its broadest sense in the GST Act does not obviate the need for close attention to the text of the provisions chosen by Parliament under consideration and the context of the provision in the GST Act. As the High Court noted in the judgment of Gleeson CJ, Gummow, Hayne and Heydon JJ in *Stevens v. Kabushiki Kaisha Sony Computer Entertainment*⁵ 'No particular theory or 'rule' of statutory interpretation, including that of 'purposive' construction, can obviate the need for close attention to the text and structure of [the relevant part of the legislation].'⁶ Ultimately, the task of the courts and the Commissioner is to construe the language of the statute.⁷

⁴ (1997) 187 CLR 384 at 408.

⁵ [2005] HCA 58.

⁶ See *Stevens v. Kabushiki Kaisha Sony Computer Entertainment* [2005] HCA 58 at paragraph 30.

⁷ In *Stingel v. Clark* [2006] HCA 37 see Kirby J at paragraph 117 agreeing with Gleeson CJ, Callinan, Heydon and Crennan JJ at paragraph 26.

20. Further, as has been noted by Kirby J in *The Queen v. Lavender*⁸ it is important to take a consistent approach to issues of statutory interpretation and not ‘...pluck out considerations of ‘context’, ‘purpose’ and ‘history’ arbitrarily, so as to sustain the outcomes of interpretation ... in some, but not other cases.’

Propositions for characterising and analysing supplies

21. The propositions for characterising supplies and analysing more complex transactions in Parts 2 and 3 of this Ruling flow from the concept of supply in the context of both a broad based GST and the text and structure of the GST Act. The propositions are not universal as they may have exceptions or be qualified by the operation of particular provisions of the GST Act. The length of discussion of a proposition is not intended to indicate a difference in importance of the proposition in relation to other propositions. Some propositions are obvious and so little has been said, whereas other propositions require a more in-depth explanation.

22. The propositions discussed in Part 2 are:

Proposition	Description
Proposition 1	<i>For every supply there is a supplier (paragraph 52)</i>
Proposition 2	<i>Generally, for every supply there is a recipient and an acquisition (paragraphs 53 to 62)</i>
Proposition 3	<i>A supply may be mixed, composite or neither (paragraphs 63 to 66)</i>
Proposition 4	<i>A transaction may involve two or more supplies (paragraphs 67 to 70)</i>
Proposition 5	<i>An entity will make a supply if it provides something to another entity (paragraphs 71 to 91)</i>
Proposition 6	<i>‘Supply’ usually, but not necessarily, requires something to be passed from one entity to another (paragraphs 92 to 94)</i>
Proposition 7	<i>An entity cannot make a supply to itself (paragraphs 95 to 98)</i>
Proposition 8	<i>A supply cannot be made by more than one entity (paragraphs 99 to 101)</i>
Proposition 9	<i>Creation of expectations alone does not establish a supply (paragraphs 102 to 111)</i>
Proposition 10	<i>It is necessary to analyse the transaction that occurs, not a transaction that might have occurred (paragraphs 112 to 113)</i>

23. The propositions discussed in Part 3 are:

⁸ [2005] HCA 37 at paragraph 69.

Proposition	Description
Proposition 11	<i>The agreement is the logical starting point when working out the entity making the supply and the recipient of that supply (see paragraphs 119 to 122)</i>
Proposition 12	<i>Transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply (paragraphs 123 to 129)</i>
Proposition 13	<i>When A has an agreement with B for B to provide a supply to C, there is a supply made by B to A (contractual flow) that B provides to C (actual flow) (paragraphs 130 to 176)</i>
Proposition 14	<i>A third party may pay for a supply but not be the recipient of the supply (paragraphs 177 to 216)</i>
Proposition 15	<i>One set of activities may constitute the making of two (or more) supplies (paragraphs 217 to 221)</i>
Proposition 16	<i>The total fact situation will determine the nature of a transaction, the entity that makes a supply and the recipient of the supply (paragraphs 222 to 246)</i>

Comparison with the United Kingdom and New Zealand

24. The concept of supply is also fundamental to value added tax regimes in other countries and, as such, foreign law may shed light on the meaning of supply. However, it needs to be appreciated that differences exist between the Australian GST and value added tax regimes in other countries. Relevant places in this Ruling explain some of the differences contained in the United Kingdom *Value Added Tax Act 1994* (the UK VAT Act), the Sixth VAT Directive of the European Council (the Sixth Directive),⁹ and the New Zealand *Goods and Services Tax Act 1985* (the NZ GST Act).

25. The Ruling recognises the context in which these differences appear and their relevance to our GST Act. As the characteristics of supply in two party situations and in tripartite arrangements have been the subject of extensive judicial consideration in the United Kingdom and New Zealand, the Ruling discusses several of these cases. The Ruling also considers some relevant Australian decisions.

Supply of goods

26. A supply of goods is defined under subparagraph 1(1) of Schedule 4 to the UK VAT Act as 'any transfer of the whole property in goods', with the exception that the transfer 'of any undivided share of property' or 'of the possession of goods' is a supply of services. The transfer of possession of goods is further qualified in that there will be a supply of goods if possession is transferred under an

⁹ SIXTH COUNCIL DIRECTIVE of 17 May 1977 on the harmonisation of the laws of the Member States relating to turnover taxes – Common system of value added tax: uniform basis of assessment (77/388/EEC) (OJ L 145 of 13 June 1977).

agreement for sale or an agreement that provides that at some future point (no later than when the goods are paid for) ownership will transfer (see subparagraph 1(2) of Schedule 4 to the UK VAT Act).

27. Under article 5(1) of the Sixth Directive, a supply of goods is 'the transfer of the right to dispose of tangible property as owner'. Both this and the UK VAT Act's definition of a supply of goods are in this sense more restricted than the definition in our GST Act.

28. 'Goods' is defined under subsection 2(1) of the NZ GST Act to mean 'all kinds of personal or real property; but does not include choses in action or money, or a product that is transmitted by a non-resident to a resident by means of a wire, cable, radio, optical or other electromagnetic system or by means of a similar technical system'. This definition embracing real property is in that sense much wider than the definition in our GST Act.

Supply of services

29. Under subsection 5(2) of the UK VAT Act 'anything which is not a supply of goods but is done for consideration (including, if so done, the granting, assignment or surrender of any right) is a 'supply of services''. Under article 6(1) of the Sixth Directive, a supply of services is defined as 'any transaction which does not constitute a supply of goods' and the term includes 'obligations to refrain from an act or to tolerate an act or situation'.

30. Under subsection 2(1) of the NZ GST Act 'services' means 'anything which is not goods or money'. In *Case S65*¹⁰ Willy DJ warned that there are limits to this definition. In that case a costs order was made against a solicitor who was struck off the roll by the New Zealand Law Practitioners Disciplinary Tribunal. The costs order required the solicitor to pay amounts to the New Zealand Law Society and the District Law Society for their costs and expenses relating to the disciplinary proceedings. Willy DJ held that these payments were not consideration for a supply of services by the Law Societies to the solicitor. He ruled that the ordinary meaning of the word *supply* limited the breadth of the phrase 'supply of services', which was only so wide as to include activities where the provider has done something *for*, not *against*, the recipient. To rule otherwise would lead to absurdity because it would allow the concept of a supply to encompass situations where a person sues for recovery of property, or steals something from someone else. The analysis in *Case S65* is consistent with the Commissioner's analysis of the effect of payments made under court orders or out-of-court settlements in GSTR 2001/4.¹¹

¹⁰ (1996) 17 NZTC 7408.

¹¹ Goods and services tax: GST consequences of court orders and out-of-court settlements.

31. The wide meaning of supply in section 9-10 and differences in the structure of our legislation mean that overseas cases should be considered with some caution.

Ruling with Explanation

Part 1: The concept of 'supply' in the GST Act

Section 9-10

32. Section 9-10 states:

9-10 **Meaning of *supply***

- (1) A ***supply*** is any form of supply whatsoever.
- (2) Without limiting subsection (1), ***supply*** includes any of these:
 - (a) a supply of goods;
 - (b) a supply of services;
 - (c) a provision of advice or information;
 - (d) a grant, assignment or surrender of real property;
 - (e) a creation, grant, transfer, assignment or surrender of any right;
 - (f) a financial supply;
 - (g) an entry into, or release from, an obligation:
 - (i) to do anything;
 - (ii) to refrain from an act;
 - (iii) to tolerate an act or situation;
 - (h) any combination of any 2 or more of the matters referred to in paragraphs (a) to (g).
- (3) It does not matter whether it is lawful to do, to refrain from doing or to tolerate the act or situation constituting the supply.
- (3A) For the avoidance of doubt, the delivery of:
 - (a) livestock for slaughtering or processing into food; or
 - (b) game for processing into food;under an arrangement under which the entity making the delivery only relinquishes title after food has been produced, is the supply of the livestock or game (regardless of when the entity relinquishes title). The supply does not take place on or after the subsequent relinquishment of title.
- (4) However, ***supply*** does not include:

- (i) a supply of money unless the money is provided as consideration for a supply that is a supply of money or digital currency; or
- (ii) a supply of digital currency unless the digital currency is provided as consideration for a supply that is a supply of digital currency or money.

Subsection 9-10(1)

33. The words 'A **supply** is any form of supply whatsoever' in subsection 9-10(1) cover all supplies regardless of whether they concern goods or services. This obvious breadth of the concept of supply is confirmed by the EM, which states (in reference to subsection 9-10(1)):

This is defined broadly and is intended to encompass supplies as widely as possible.¹²

Subsection 9-10(2)

34. The intended scope of subsection 9-10(1) is more fully illustrated in subsection 9-10(2), of which the EM states:

[It] provides a list of things that are included as supplies. It is not an exhaustive list. It does not limit the possible breadth of the definition of supply in subsection 9-10(1).¹³

35. Subsection 9-10(2) does not limit subsection 9-10(1). Something that is not listed in subsection 9-10(2) but falls within subsection 9-10(1) will be a supply.

References to paragraphs in subsection 9-10(2)

36. The subject matter of several of the paragraphs in subsection 9-10(2) is discussed in other GST public rulings:

- 9-10(2)(c) a provision of advice or information:
See also paragraphs 24 to 27 of GSTR 2012/2 (Goods and services tax: financial assistance payments).
See also paragraph 90 of GSTR 2000/11 (Goods and services tax: grants of financial assistance).
- 9-10(2)(d) a grant, assignment or surrender of real property:
See paragraphs 82 to 97 of GSTR 2003/7 (Goods and services tax: what do the expressions 'directly connected with goods or real property' and 'a supply of work physically performed on goods' mean for the

¹² Paragraph 3.6 of the EM.

¹³ Paragraph 3.6 of the EM.

purposes of subsection 38-190(1) of the *A New Tax System (Goods and Services Tax) Act 1999*?).

See also paragraph 18 of GSTR 2003/3 (Goods and services tax: when is a sale of real property a sale of new residential premises?).

- 9-10(2)(f) a financial supply:

See generally GSTR 2002/2 (Goods and services tax: GST treatment of financial supplies and related supplies and acquisitions).

- 9-10(2)(g) an entry into, or release from, an obligation:

See paragraphs 28 to 31 and 44 to 56 of GSTR 2012/2 (Goods and services tax: financial assistance payments).

- 9-10(2)(h) any combination of any two or more of the matters referred to in paragraphs (a) to (g):

See generally GSTR 2001/8 (Goods and services tax: apportioning the consideration for a supply that includes taxable and non-taxable parts).

See also paragraph 26 of GSTR 2003/7 (Goods and services tax: what do the expressions 'directly connected with goods or real property' and 'a supply of work physically performed on goods' mean for the purposes of subsection 38-190(1) of the *A New Tax System (Goods and Services Tax) Act 1999*?).

Relationship between subsections 9-10(1) and (2)

37. The Full Federal Court noted in *Westley Nominees Pty Ltd v. Coles Supermarkets Australia Pty Ltd (Westley)*¹⁴ that for various reasons it thought the ordinary meaning of supply in subsection 9-10(1) 'is arguably extended by pars (f) and (g), if not by pars (a) – (e)' of subsection 9-10(2). Given the breadth of subsection 9-10(1) being stated to mean 'a supply is any form of supply whatsoever', the Commissioner is of the view that whilst paragraph 9-10(2)(f) expands subsection 9-10(1) in relation to financial supplies, subsection 9-10(2) does not limit the operation of subsection 9-10(1). This non-limitation is expressly stated in the opening words of subsection 9-10(2).

¹⁴ At paragraph 16 in *Westley Nominees Pty Ltd v. Coles Supermarkets Australia Pty Ltd* (2006) 152 FCR 461; 2006 ATC 4363; (2006) 62 ATR 682.

A 'thing'

38. As well as the supply examples listed in subsection 9-10(2), the GST Act recognises the concept of a 'thing'. 'Thing' is defined in section 195-1 as:

thing means anything that can be supplied or imported.

39. 'Thing' is used to refer to goods, services or other matters that are the subject of supplies covered by section 9-10. For example, paragraph 11-5(b) uses the words: 'the supply of a thing to you is a taxable supply'. The use of the term 'thing' gives further emphasis to the breadth of the meaning of supply.

Subsection 9-10(3)

40. Subsection 9-10(3) states:

It does not matter whether it is lawful to do, to refrain from doing or to tolerate the act or situation constituting the supply.

Under the GST Act something that is done illegally may constitute a supply. For example, in applying subsection 9-10(3), the Commissioner considers that a second hand car dealer who sells cars, which the dealer has either stolen or has received knowing they have been stolen, is making supplies.¹⁵

41. The European Court of Justice (ECJ), in interpreting the Sixth Directive, has held that the principle of fiscal neutrality precluded a generalised differentiation between lawful and unlawful transactions 'except where, because of the special characteristics of certain products, all competition between a lawful economic sector and an unlawful sector is precluded'.¹⁶ The ECJ has held that there was no liability to VAT on the illegal distribution of prohibited drugs because their supply was subject to a total prohibition in the member states (except within strictly controlled economic channels for medical and scientific purposes).¹⁷

42. In contrast to the European position, under the GST Act something that is done illegally may still constitute a supply even where all competition between a lawful and an unlawful sector is precluded. For example, in applying subsection 9-10(3), the Commissioner considers that the illegal distribution of prohibited drugs, or the sale of 'fake' brand name handbags or clothing in breach of intellectual property rights, would constitute supplies for our GST purposes.

¹⁵ See *Customs and Excise Commissioners v. Oliver* [1980] 1 All ER 353.

¹⁶ See *Lange v. Finanzamt Furstenfeldbruck* [1993] ECR I-4677, at paragraph 16 of the judgment.

¹⁷ See *Mol v. Inspecteur der Invoerrechten en Accijnzen* (1988) 4 BVC 205 and *Vereniging Happy Family Rustenburgerstraat v. Inspecteur der Omzetbelasting* [1989] 4 BVC 216.

Subsection 9-10(3A)

43. Subsection 9-10(3A) is an 'avoidance of doubt' provision. It provides that the delivery of livestock for slaughtering or processing into food, or of game for processing into food under an arrangement under which title does not pass until after food has been produced, is the supply of livestock or game.

44. In identifying the thing supplied, and in emphasising that the supply does not take place on or after the subsequent relinquishment of title, subsection 9-10(3A) clarifies both the time and character of the supply.

Subsection 9-10(4)

45. Subsection 9-10(4) provides that a supply does not include a supply of money or digital currency unless the money or digital currency is provided as consideration for a supply that is a supply of money or digital currency.¹⁸

46. Money is defined by section 195-1 to include:

- (a) currency (whether of Australia or of any other country); and
- (b) promissory notes and bills of exchange; and
- (c) any negotiable instrument used or circulated, or intended for use or circulation, as currency (whether of Australia or of any other country); and
- (d) postal notes and money orders; and
- (e) whatever is supplied as payment by way of:
 - (i) credit card or debit card; or
 - (ii) crediting or debiting an account; or
 - (iii) creation or transfer of a debt.

However, it does not include:

- (f) a collector's piece; or
- (g) an investment article; or
- (h) an item of numismatic interest; or
- (i) currency the market value of which exceeds its stated value as legal tender in the country of issue.

46A. Digital currency is defined by section 195-1 to mean digital units of value that:

- (a) are designed to be fungible; and
- (b) can be provided as consideration for a supply; and
- (c) are generally available to members of the public without any substantial restrictions on their use as consideration; and

¹⁸ For further discussion on the application of subsection 9-10(4) see paragraphs 37 to 42 and 99 to 102 of GSTR 2002/2.

- (d) are not denominated in any country's currency; and
- (e) do not have a value that depends on, or is derived from, the value of anything else; and
- (f) do not give an entitlement to receive, or to direct the supply of, a particular thing or things, unless the entitlement is incidental to:
- (i) holding the digital units of value; or
- (ii) using the digital units of value as consideration;
- but does not include:
- (g) money; or
- (h) a thing that, if supplied, would be a financial supply for a reason other than being a supply of one or more digital units of value to which paragraphs (a) to (f) apply.

Special rules relating to supply

47. Some provisions of the GST Act determine that:

- a supply is not a taxable supply;
- there is no supply; or
- a supply is made.

This table sets out special rules relating to supplies:

Special rules

<i>Subject</i>	<i>Provision</i>
GST groups	subsection 48-40(2)
GST religious groups	subsection 49-30(1)
GST branches	paragraphs 54-40(2)(a) and (c)
Insurance settlements	subsections 78-25(1), 78-60(1), 78-65(2) and 78-70(2)
Compulsory third party schemes	subsection 79-85(1)
Australian tax, fee or charge	subsections 81-5(3) and 81-10(3)
Company amalgamations	Division 90
Supplies partly connected with Australia	section 9-25, subsection 96-5(1) For further discussion on Division 96 see paragraphs 95 to 102 of GSTR 2000/31 Goods and services tax: supplies connected with Australia.
Vouchers	subsection 100-10(1) For further discussion on vouchers see GSTR 2003/5 Goods and services tax: Vouchers.
Supplies in satisfaction of debts	subsection 105-5(3)

Income tax related transactions	Division 110
PAYG voluntary agreements	Division 113
Principals and intermediaries as separate suppliers or acquirers	Subdivision 153-B For further discussion on the application of Subdivision 153-B see paragraphs 74 to 96 of GSTR 2000/37 Goods and services tax: agency relationships and the application of the law.

Part 2: Supply in the context of a transaction

48. Part 1 of this Ruling looked at the concept of 'supply' in the context of the GST Act. This Part of the Ruling looks at how to identify and characterise supplies in the context of the transactions in which they are made.

49. The Ruling uses ten propositions to assist in analysing a transaction to identify the supply or supplies made in that transaction. The propositions are not universal as they may have exceptions or be qualified either by the operation of particular provisions of the GST Act, or by the facts and circumstances of a transaction.

50. The propositions in this Part are:

Proposition	Description
Proposition 1	<i>For every supply there is a supplier (paragraph 52)</i>
Proposition 2	<i>Generally, for every supply there is a recipient and an acquisition (paragraphs 53 to 62)</i>
Proposition 3	<i>A supply may be mixed, composite or neither (paragraphs 63 to 66)</i>
Proposition 4	<i>A transaction may involve two or more supplies (paragraphs 67 to 70)</i>
Proposition 5	<i>An entity will make a supply if it provides something to another entity (paragraphs 71 to 91)</i>
Proposition 6	<i>'Supply' usually, but not necessarily, requires something to be passed from one entity to another (paragraphs 92 to 94)</i>
Proposition 7	<i>An entity cannot make a supply to itself (paragraphs 95 to 98)</i>
Proposition 8	<i>A supply cannot be made by more than one entity (paragraphs 99 to 101)</i>
Proposition 9	<i>Creation of expectations alone does not establish a supply (paragraphs 102 to 111)</i>
Proposition 10	<i>It is necessary to analyse the transaction that occurs, not a transaction that might have occurred (paragraphs 112 to 113)</i>

51. Transactions may also require consideration of the total fact situation. The Ruling discusses the total fact situation as Proposition 16 in paragraphs 222 to 246. While this is discussed in Part 3 of the Ruling, the need to consider the total fact situation is also relevant in analysing two party transactions.

The propositions explained

Proposition 1: for every supply there is a supplier

52. The Commissioner considers that for every supply there is a supplier. The term 'supplier' is not defined in the GST Act. However, whenever the term is used in the Act it refers to the entity that makes a supply or is capable of making a supply.

Proposition 2: generally, for every supply there is a recipient and an acquisition

53. The meaning of 'acquisition' in section 11-10 is the corollary of the meaning of supply in section 9-10. Subsection 11-10(1) provides that, 'An **acquisition** is any form of acquisition whatsoever'. Subsection 11-10(2) refers to the thing acquired, such as goods, services or a right, and the means by which the thing is acquired, such as its receipt or acceptance.

54. To make an acquisition you have to be the 'recipient' of the supply of the thing you are acquiring. Although the term 'recipient' does not appear in Division 11, it is defined in section 195-1 to mean the entity to which the supply was made. This definition suggests that there is a supplier, a recipient and that something is passed from the supplier to the recipient.¹⁹

55. The supplier and the recipient have to be different entities because an entity cannot make a supply to itself.²⁰ Also, the recipient has to be identified, as you cannot make a supply to the world at large. However, a supply can be made for no consideration.

Creditable acquisitions and input tax credits

56. If you make an acquisition and the other requirements of section 11-5 are met then the acquisition is a creditable acquisition. However, if you are not the recipient of the supply you will not have made a creditable acquisition, even if you provide consideration for the supply.

¹⁹ This is not always the case. See, for example, paragraphs 60 to 61 of this Ruling.

²⁰ See *Case M74* (1990) 12 NZTC 2441 at 2444 where Bathgate DJ stated: 'The supply normally envisages a supplier and a recipient'.

²¹ [Omitted].

57. An entity that is the recipient of a supply may make a creditable acquisition of that supply and be entitled to an input tax credit.²² An entity makes a creditable acquisition under section 11-5 if:

- the entity acquires anything solely or partly for a creditable purpose;
- the supply of the thing to the entity is a taxable supply;
- the entity provides, or is liable to provide, consideration for the supply; and
- the entity is registered or required to be registered.

58. Under subsection 11-15(1) an entity acquires a thing for a creditable purpose to the extent that the entity acquires it in carrying on its enterprise. However, under subsection 11-15(2) an entity does not acquire a thing for a creditable purpose to the extent that the acquisition relates to making input taxed supplies, or is of a private or domestic nature. Subsections 11-15(4) and 11-15(5) set out circumstances where an acquisition for the making of certain financial supplies is not treated as relating to making input taxed supplies.

59. Division 81, together with the GST Regulations^{22A} made for the purposes of Division 81, provides that certain payments of Australian taxes, fees and charges are not the provision of consideration.^{22B} However for certain other Australian taxes, fees and charges, Division 81 (together with the Regulations) may provide that the payment **is** treated as the provision of consideration. Further, this consideration is taken to be provided to the entity to which the tax, fee or charge is payable for a **supply** that the entity makes. In these circumstances, the GST Act treats a supply as having been made, if there was not one, and the payment of the tax, fee or payment is consideration for that supply.

²² See section 11-20.

^{22A} A New Tax System (Goods and Services Tax) Regulations 1999.

^{22B} This paragraph refers to Division 81 after amendment by *Tax Laws Amendment (2011 Measures No. 2) Act 2011*. The amended law applies to the payment, or the discharging of a liability to make a payment, relating to an Australian tax, or an Australian fee or charge, imposed on or after 1 July 2011. However, the amended law is subject to a transitional measure that provides continued exemption from GST for Australian taxes, and Australian fees and charges imposed before 1 July 2012 which are of a kind specified by the Division 81 legislative determination that was in force immediately before the commencement of the amendment to Division 81. In addition, paragraph 81-15.01(1)(h) of the GST Regulations extends the exemption from GST of Australian fees and charges specified by the Division 81 legislative determination that were imposed before 1 July 2013.

60. In some cases an entity can have something without having made an acquisition of the thing. For example, an author of an original literary work does not make an acquisition of a right where the *Copyright Act 1968* protects the copyright in that work. Contrast this with an inventor who needs to be granted a patent under the *Patents Act 1990* (Commonwealth) before being able to exclusively exploit their invention. The inventor acquires those rights to exclusively exploit the invention through the grant of the patent.

61. Paragraph 115 of GSTR 2002/2 (Goods and services tax: GST treatment of financial services and related supplies and acquisitions) explains that 'A financial supply consisting of the acquisition of a financial interest is treated by the legislation as being 'made to' a recipient, so it does not matter that the recipient of the acquisition-supply may not actually receive something. The GST regulations²³ treat the receipt of this interest by the acquirer as being a supply to the provider.' Paragraphs 110 to 116 of GSTR 2002/2 provide further information on the acquisition of a financial interest.

Recipient in tripartite arrangements

62. Determining the recipient of the supply is not difficult where there are only two parties to a transaction. Part 3 of this Ruling, which begins at paragraph 114, discusses how to identify the recipient of a supply in the more difficult tripartite arrangements.

Proposition 3: a supply may be mixed, composite or neither

63. A supply may consist of separately identifiable taxable and non-taxable parts. In GSTR 2001/8 the Commissioner refers to this as a 'mixed supply'. Section 9-80 describes how you work out the value of the part of a mixed supply that is a taxable supply.

64. If all of the parts in a supply have the same GST treatment, then there is no requirement to separately identify each part. That is, if all of the parts are taxable, then apportionment of the consideration is not necessary as GST is payable on the total value of the supply. Similarly, if all of the parts are non-taxable, then no GST is payable on the supply and apportionment is not necessary. Apportionment may still be necessary in relation to the acquisition of the supply, such as where not all the parts of the supply are acquired for a creditable purpose.

65. A supply that contains a dominant part, but also includes something that is integral, ancillary or incidental to that part is a 'composite supply', being the supply of a single thing.

²³ A New Tax System (Goods and Services Tax) Regulations 1999.

66. On the other hand, a supply may simply involve something that is different to, and has a separate identity from, its parts, for example, the supply of a cake. The cake is made from ingredients such as flour, butter, sugar and eggs, but it is readily apparent that it is a cake that is supplied. There are no separately identifiable parts.

Proposition 4: a transaction may involve two or more supplies

67. In a straight forward commercial transaction, a supply is made to a recipient, who provides consideration in the form of money or digital currency to the supplier. As the payment of money or digital currency in these circumstances is not a supply,²⁴ the recipient's payment of money or digital currency is not a supply.

68. However, if the recipient provides consideration in a non-monetary form, the consideration itself is a separate supply.²⁵ In a transaction of this kind between two entities, there are two supplies, one going each way. As a result, each party to the transaction needs to account for any GST on the supply it makes, and each party needs to account for any input tax credit entitlement for the acquisition it makes.

69. In GSTR 2001/6²⁶ the Commissioner points out that the recipient of a supply may provide or make a thing available for the supplier to use in making the supply. However, the provision of such a thing is not necessarily consideration. The corollary of this proposition is that providing or making the thing available does not necessarily give rise to a supply. It will depend on the facts and circumstances of the transaction between the parties whether the supplier's use of, for instance, facilities provided by the recipient in order to make the supply is simply part of the circumstances in which the supply is to be made, or does in fact involve a supply by the recipient to the supplier.

70. For example, a supplier may need to perform services on the recipient's premises. The recipient may agree to allow the supplier to use its computer facilities and stationery in performing the services. Depending on the particular circumstances, allowing the use of these things could be a condition of the contract that goes to defining the supply the supplier makes rather than being a supply of these things to the supplier by the recipient.

²⁴ See subsection 9-10(4).

²⁵ The Commissioner explains this in paragraph 16 of GSTR 2001/6 Goods and services tax: non-monetary consideration.

²⁶ See paragraphs 90 to 92 of GSTR 2001/6.

Proposition 5: an entity will make a supply if it provides something to another entity

71. An entity will make a supply whenever that entity (the supplier) provides something of value to another entity (the recipient).²⁷ This is consistent with the ordinary meaning of 'supply', being to furnish or provide.

72. The High Court said in *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 (*MBI Properties*) that it is not necessary that the making of a supply must always involve the taking of some action on the part of the supplier.^{28A} In this regard, the reasoning adopted in some earlier court and tribunal decisions that considered when an entity makes a supply needs to be qualified to reflect this observation.^{28B} The High Court recognised that an entity can provide something, and therefore make a supply, by means of refraining from acting or by means of tolerating some act or situation, just as it can by means of doing some act.²⁹

73. The High Court noted that a transaction which involves a supplier entering into and performing an executory contract will in general involve the supplier making at least two supplies. The first being creation of contractual rights and obligations at the time of entry into the contract and secondly, a supply by means of contractual performance of the obligation.³⁰ The High Court recognised that providing continuing use and enjoyment of premises by observing an express or implied covenant of quiet enjoyment under a lease, the supplier was providing something, albeit by means of refraining from doing something or tolerating some act or situation.

74. It was therefore in the context of observing an obligation on the supplier originally sourced in an executory contract, and subsequently 'assumed by operation of law' on purchase of the premises, that the High Court considered that a supply could be made by the supplier refraining from doing something or tolerating some act or situation. The High Court observed that MBI intended at the time of purchasing the premises that it would observe the ongoing obligation of providing use and occupation of the leased premises.³¹

²⁷ *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 at [34].

²⁸ [Omitted.]

^{28A} *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 at [33].

^{28B} See *Shaw v. Director of Housing and State of Tasmania (No 2)* [2001] TASSC 2, *Westley Nominees Pty Ltd v. Coles Supermarkets Australia Pty Ltd* (2006) 152 FCR 461; 2006 ATC 4363; (2006) 62 ATR 682 *Re Hornsby Shire Council v. Commissioner of Taxation* [2008] AATA 1060 and *Reglon Pty Limited v. Commissioner of Taxation* [2011] FCA 805. The High Court decision does not show that any of the earlier cases were wrongly decided.

²⁹ *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 at [34]-[36].

³⁰ *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 at [35].

³¹ *Commissioner of Taxation v. MBI Properties Pty Ltd* [2014] HCA 49 at [40].

75. In light of the High Court's comments, read in the context of the case, we consider that an entity may be said to be making a supply by refraining from doing something or tolerating some act or situation if the entity was subject to an obligation to do so and then performed accordingly. While the circumstances in *MBI Properties* involved the performance of an obligation originally sourced in contract, and 'assumed by operation of law', we do not see any reason why performance of an obligation sourced otherwise could not also involve a supply by an entity in circumstances where the performance of that obligation involves no more than refraining from doing something or tolerating some act or situation.

76. While an entity may make a supply by observing an obligation, even if that involves no more than refraining from doing something or tolerating some act or situation, there will be no supply where something occurs by operation of law without an entity providing something or without any obligation being placed on the entity to provide something. Examples of such situations are:

- *Shaw v. Director of Housing and State of Tasmania (No 2)* [2001] TASSC 2 in which Underwood J held that a judgment creditor makes no supply on extinguishment of the obligation to pay the judgment sum; and
- *Reglon Pty Limited v. Commissioner of Taxation* [2011] FCA 805 in which Emmett J analysed an action in conversion and found no supply was made when vesting of title in goods occurred by operation of law on satisfaction of the judgment in full.

77. In *MBI Properties* the High Court did not address whether there could be a supply of entry into an obligation where an obligation is 'assumed by operation of law'. In *Westley* the Full Federal Court stated at paragraph 22:³⁴

While the matter is not free from doubt, we have concluded that when the appellants purchased the reversion they assumed the obligation of Lake Eerie to honour the lease according to its terms and in that sense entered into an obligation to tolerate an act or situation and in consequence, made a 'supply' by virtue of s 9-10(2)(g). The fact that the obligation arises by operation of law does not, in our view, impede this conclusion; after all, the reference to 'obligation' in s 9-10(2)(g) must be a legal obligation, although not necessarily one sourced in contract.

^{31A} [Omitted.]

³² [Omitted.]

³³ [Omitted.]

³⁴ *Westley Nominees Pty Ltd v. Coles Supermarkets Australia Pty Ltd* (2006) 152 FCR 461; 2006 ATC 4363; (2006) 62 ATR 682 at [22].

78. The High Court only confirmed existence of a supply constituted by performance of obligations in this context. The Commissioner considers that an entity does not make a paragraph 9-10(2)(g) obligation supply simply by having a legal obligation imposed on it by reason only of circumstances existing which brings the entity within the terms of the obligation in question.

79. Because of the inclusions in subsection 9-10(2), however, the ordinary meaning of supply is extended for the purposes of the GST Act.^{35AA} Therefore, there may be circumstances where an entity will not need to provide something for there to be a supply. The inclusion of a 'financial supply' in paragraph 9-10(2)(f), which in turn includes an acquisition of a specified interest, is one example where an entity may make a supply without necessarily providing something.

Extinguishment of real property rights

80. Various government authorities are empowered by legislation to acquire an interest in real property. Two common mechanisms employed by legislation are:

- the vesting of the interest in the relevant government authority and extinguishing any previous interests in the real property; and
- the particular statute may allow the government authority to acquire the real property by agreement.

Vesting in the government authority

81. An example of vesting is provided by section 20 of the *Land Acquisition (Just Terms Compensation) Act 1991* (NSW), where the required acquisition notices are gazetted, the relevant land is:

- 'vested in the authority of the State acquiring the land'; and
- 'freed and discharged from all estates, interests, trust, restrictions, dedications, reservations, easements, rights, charges, rates and contracts in, over or in connection with the land'.

The entity whose interest in the land is extinguished is compensated for the loss of that interest. That entity may agree to the compensation determined by the Valuer-General and execute a form of release. If the entity disputes the compensation amount, there is provision for payment of 90% of the initial valuation until the matter is resolved.

³⁵ [Omitted.]

^{35AA} This was recognised by the Full Federal Court in *Westley Nominees Pty Ltd v. Coles Supermarkets Australia Pty Ltd* (2006) 152 FCR 461; 2006 ATC 4363; (2006) 62 ATR 682 at [16].

82. The effect of the gazettal notice is that the legal ownership of the land, described in the notice, is vested in the authority acquiring the land, and that the land becomes freed from any other interests. The entity's interest in the land, whether legal or equitable, is extinguished. When land vests in an authority in consequence of a gazettal notice, it is necessary to examine the relevant facts and circumstances to determine whether or not the owner makes a supply of the land to the authority. In cases where land vests in the authority as a result of the authority seeking to acquire the land, and initiating the compulsory acquisition process pursuant to its statutory right, then the owner does not make a supply. This is because the owner does not provide anything to the authority. It takes no action to cause its legal interest to be transferred or surrendered to the authority. It has no obligation to do anything, to refrain from doing something or to tolerate an act or situation.

82A. However, in other cases the owner may provide something or undertake some action so that it does make a supply of the land that vests in the authority. For example, see the decision in *Re Hornsby Shire Council v. Commissioner of Taxation*^{35A} in which the Administrative Appeals Tribunal found that, in the circumstances^{35B} the owner, CSR Limited, made supplies by way of entry into obligations as well as by surrender of land when it issued a notice.^{35C}

83. Some statutes provide that land remaining, where only part of the land (the 'target land') is to be compulsorily acquired, will also be compulsorily acquired if the owner and the acquiring authority agree that the remaining land will be of no practical use or value to the owner. In cases where, prior to the vesting of the target land, the owner and authority agree that the remaining land will also be acquired, and the remaining land is acquired contemporaneously with the target land, it is the Commissioner's view that the owner does not make a supply of the remaining land to the acquiring authority. Although the owner may have requested that the remaining land be acquired, the agreement reached between the parties, and the resulting acquisition of the remaining land is integral, ancillary or incidental to the compulsory acquisition of the target land.

^{35A} [2008] AATA 1060; 2008 ATC 10-061; (2008) 71 ATR 442.

^{35B} The owner, CSR Limited (CSR), owned land which was zoned for a public purpose as open space. Under the Local Environment Plan (LEP), owners of land which was zoned open space could compel, under statute, the authority to compulsorily acquire its land. In accordance with CSR's rights under the LEP, it notified the Council that it required the Council to compulsorily acquire its land. The Council published a notice in the Gazette that had the effect of vesting the land in the Council.

^{35C} *Re Hornsby Shire Council v Commissioner of Taxation* [2008] AATA 1060; 2008 ATC 10-061; (2008) 71 ATR 442 at paragraph 71.

83A. In contrast to the circumstances described in paragraph 83 of this Ruling, the land owner may, at a time subsequent to the authority's acquisition of the target land, request that the authority acquire the remaining land on the basis that it is of no practical use or value to the owner. Consistent with the decision in *Re Hornsby Shire Council v. Commissioner of Taxation*,^{35D} in these circumstances it is the Commissioner's view that the owner has taken some action by requesting that the remaining land be acquired and makes a supply of the remaining land by way of surrender to the authority. In such cases, the acquisition of the remaining land is not integral, ancillary or incidental to the authority's compulsory acquisition of the target land.

84. Mere acceptance by an owner of an amount of compensation payable on the compulsory acquisition does not provide a sufficient nexus between the land which passes and the means by which it passes. The fact that the owner does not dispute the acquisition is not an activity that effects the supply of the land. Even if the owner agrees to the terms of the acquisition and the amount of compensation, the land is acquired by operation of the statute, upon publication of the acquisition notice, not by an action taken by the landowner.

Example 1: compulsory acquisition

85. *A government authority is compulsorily acquiring land and interests relating to that land, including the native title rights under a particular statute. The effect of compulsory acquisition is that every registered and unregistered interest in the land is extinguished, and each person who formerly held such an interest has that holding converted into a claim for compensation.*

86. *As required by the statute, the authority has made a public announcement that it is acquiring the land, and as a result, a number of groups of claimants have registered their respective native title over the land.*

87. *The authority has negotiated with each of the claimant groups as required by the statute, as to just compensation for the extinguishment of their rights over the land, and has entered into a deed with them. The deed sets out, among other things, that:*

- *the claimants accept the compulsory acquisition and extinguishment of any and all native title rights and interests in the land and agree to withdraw a related objection made under the statute to compulsory acquisition; and*
- *the authority undertakes to provide compensation to the native title claimants in the form of funding, land and certain services.*

^{35D} [2008] AATA 1060; 2008 ATC 10-061; (2008) 71 ATR 442.

88. *Although the claimants have agreed to accept the compulsory acquisition and the amount of the compensation, the agreement does not cause claimants' rights to be extinguished. These rights over the land are extinguished when all the limitations, reservations and restrictions over the land are revoked by the operation of the statute. The claimants are not making a supply of surrendering their rights.*

89. *It may be argued that the native title claimants are making a supply of entering into an obligation to withdraw any objections made under the relevant native title statute. However, no part of the compensation is consideration for a supply of withdrawing objections to the compulsory acquisition. The compensation relates to the loss suffered by the claimants on the extinguishment of their interest in the land.*

90. In contrast, the extinguishment of an owner's interest by statute needs to be distinguished from the doing of a thing that is compelled by statute.²⁸

Acquisition by agreement under a standard land contract

91. It may transpire that, before a compulsory acquisition under a statute is made, an owner and an authority enter into negotiations that result in the owner selling land under a standard land contract. The land in this case is not vested in the authority through the compulsory acquisition process. Instead, the interest in the land transfers as a result of settlement of the contract and execution of a transfer instrument. As such, the owner makes a supply of land to the authority.

Proposition 6: 'supply' usually, but not necessarily, requires something to be passed from one entity to another

92. The fact that 'supply' requires something to be passed from one entity to another is largely self-evident in a transaction based tax. However, not all forms of supply have this characteristic. For instance, paragraph 9-10(2)(e) includes a creation of a right as a supply. The 'creation' of a right does not involve a passing of the right from one entity to another. In this case, the action of the supplier causes the recipient to make an acquisition but without anything passing between them.

93. Also, a comparison of subsection 9-10(2) with its corresponding provision, subsection 11-10(2), shows that the thing supplied is not necessarily the thing acquired. For example, a supply that is 'an entry into an obligation' is mirrored by an acquisition that is 'an acquisition of a right'. The obligation remains with the supplier, while the 'right' is created in the hands of the recipient, rather than there being a thing that passes from one entity to another.

²⁸ See comments by Moses J in *Parker Hale Ltd v. Customs and Excise Commissioners* [2000] BVC 167 at paragraph 49.

94. A 'financial supply' includes the acquisition of an interest, as defined in the GST regulations. An acquisition is not a supply in the ordinary sense as it focuses on the receipt of a thing rather than the passing of a thing from one to another. Nonetheless, because the acquisition is deemed to be a supply, the entity from which it is made is deemed to have made an acquisition of the acquisition-supply, even though nothing passes from one entity to the other.

Proposition 7: an entity cannot make a supply to itself

95. The proposition that an entity cannot make a supply to itself flows from the proposition 'supply usually, but not necessarily, requires something to be passed from one entity to another'. It also seems self evident in a transaction based tax.

96. An exception to this proposition is provided in Division 54 which allows an entity to register its branches separately for GST. Paragraph 54-40(2)(c) deems all transfers of anything by the GST branch to the parent entity (including other GST branches of the parent), that would have been supplies made by the branch if it were an entity, to be supplies made by the branch as a separate entity. This has effect for working out the parent's additional net amount in relation to the branch. Without this specific provision a 'supply' from the branch to the parent entity would not be a supply for GST purposes as they are not separate entities.

97. The GST Act recognises that an entity can act in more than one capacity. Subsection 184-1(3) states that:

A legal person can have a number of different capacities in which the person does things. In each of those capacities, the person is taken to be a different entity.

98. For example, a company that is the trustee of a trading trust acts in a different capacity when it supplies administrative services to the trust. Because the entity is a different entity in relation to each capacity in which it acts, the provision of trustee services by the company to itself as trustee of the trust is a supply between two entities, the company and the trustee/trust.

Proposition 8: a supply cannot be made by more than one entity

99. This proposition has been stated by Millet LJ in *C & E Commrs v. Wellington Private Hospital Ltd* [1997] BVC 251 at 252:

Where supplies are made by different suppliers, they cannot be fused together to make a single supply...

100. As part of its judgment, the House of Lords in *The Trustees of the Nell Gwynn House Maintenance Fund v. Customs and Excise Commissioners* [1999] 1 All ER 385 (*Nell Gwynn*) endorsed Millett LJ's statement above.²⁹ In *Nell Gwynn* the House of Lords considered whether maintenance fees paid to an entity other than the lessor or the lessor's agent were consideration for the grant of the lease. The trustees submitted that the grant of the lease and provision for the supply of maintenance services all formed part of a single economic transaction and should be treated as one exempt supply.

101. The House of Lords rejected this approach. The court held that it was not possible to view the supply of the services and the supply of the lease as a single supply because the supply of services was separate from the supply of the lease and they could not be a single supply because the services and the lease were supplied by different taxpayers.³⁰

Proposition 9: creation of expectations alone does not establish a supply

102. The Commissioner considers that an agreement that does not bind the parties in some way is not sufficient to establish a supply by one party to the other. This requirement was emphasised by the New Zealand Court of Appeal in *C of IR v. New Zealand Refining Co. Ltd* (1997) 18 NZTC 13,187 (*New Zealand Refining*). The case concerned payments made by the New Zealand Government to the New Zealand Refining Company, which were only to be made on condition that the refinery remained operational.

103. The New Zealand Court of Appeal noted there was an expectation among the parties that the refinery would continue to operate, but that there was no contractual obligation to that effect.³¹ The Government's only recourse in the event that the refinery ceased to be operational was to stop making payments. Although the payments were intended as an inducement to keep the refinery open, they were not linked to any identifiable supply:

In our view the payments related to the structure or framework within which supplies of services were expected to be made. They were to compensate NZRC for the removal of the protections given by the Support Letters and its exposure to the hot winds of competition. It was compensation directed to the same purpose as the grants which repaid the loans. The payments were received in course of the taxable activity of NZRC but they were not in consideration for any supply made by it. Accordingly, they are not subject to GST.³²

²⁹ [1999] 1 All ER 385 at 397. See also *Telewest Communications plc v. Customs and Excise Commissioners* [2005] EWCA 102 at paragraph 79.

³⁰ [1999] 1 All ER 385 at 397.

³¹ (1997) 18 NZTC 13,187 at 13,192.

³² (1997) 18 NZTC 13,187 at 13,194.

Supply and consideration

104. In Europe for a supply to occur there is a requirement for a pre-existing framework of a reciprocal legal relationship between the supplier and the recipient. This is illustrated in former Article 2(a) of the Sixth Directive, replaced by Article 2(1), under which taxable transactions within the framework of the VAT system presuppose the existence of a transaction between the parties in which a price or consideration is stipulated.³³ That is, the linkage between the supply and consideration is worked out between the parties in advance.

105. In the European Court of Justice (ECJ) case *Town & County Factors Ltd v. Customs & Excise Commissioners* [2002] BVC 645 the ECJ held there was reciprocal performance between the organiser of a 'spot-the-ball' competition and the competitors. The entry fees received by the organiser were consideration for the services the organiser supplied to the competitors. The existence of this reciprocal relationship did not depend on the obligations of the supplier of the services being enforceable. It was agreed between the parties to the transaction that the obligations created for the organiser were not legally enforceable but binding in honour only.

106. The relationship between a supply and consideration in Australia is less strict than in Europe. Paragraph 9-5(a) states that 'you make the supply for consideration'. If read alone, 'making a supply for consideration' arguably suggests the existence of enforceable obligations, be they written or oral, between the supplier and recipient. However, this is not an absolute prerequisite to making a supply for consideration.

107. The definition of consideration in section 195-1^{41AA} states:

consideration, for a supply or acquisition, means any consideration within the meaning given by sections 9-15 and 9-17, in connection with the supply or acquisition..

Hence, consideration for a supply is defined as being any consideration in connection with a supply. Consideration in section 9-15 relevantly means:

- (1) **Consideration** includes:
 - (a) any payment, or any act or forbearance, in connection with a supply of anything; and
 - (b) any payment, or any act or forbearance, in response to or for the inducement of a supply of anything.
- (2) It does not matter whether the payment, act or forbearance was voluntary ...

The Commissioner takes the view that the words 'in connection with the supply or acquisition' in section 195-1, and the phrases 'in

³³ See the European Court of Justice decision of *Tolsma v. Inspecteur der Omzetbelasting Leeuwarden* [1994] BVC 117 at paragraph 12 of the judgment.

^{41AA} As amended by *Tax and Superannuation Laws Amendment (2012 Measures No. 1) Act 2012*.

connection with a supply of anything' and 'it does not matter whether the payment, act or forbearance was voluntary' in section 9-15 mean that there does not have to be an enforceable relationship for there to be a sufficient nexus between the supply and a payment. Nor does the consideration have to be agreed in advance.

107A. In the Full Federal Court decision of *TT-Line Company Pty Ltd v. Federal Commissioner of Taxation*,^{41A} Edmonds J confirmed that given the express statement in subsection 9-15(2), there does not have to be an enforceable entitlement to receive a payment for that payment to be characterised as consideration.^{41B}

108. For GST purposes you may still make a supply in the absence of enforceable obligations, provided there is something else, such as goods, services or some other thing, passing from the supplier to the recipient.³⁴ For the supply to be a taxable supply there must also be consideration and a sufficient nexus between the supply and the consideration.³⁵ The Ruling considers 'sufficient nexus' further in paragraph 180.

Example 2: voluntary payments for restaurant supplies

109. *A restaurant run by a sole trader accepts tips from its customers, including tips on bills paid by credit card. These tips are unsolicited and are in addition to the price stipulated by the restaurant in the bills presented to the customers. The sole trader does not pass these tips on to the restaurant's employees.*

110. *The tips are voluntary payments made in connection with the restaurant supplies made by the sole trader to its customers. Although there is no obligation on the customers to make these payments, the tips form part of the consideration for the restaurant supplies by the sole trader to its customers.*

111. *On the other hand, if the sole trader passes the tips on to the restaurant's employees, the payments are not for the restaurant supplies by the sole trader. The tips constitute income of the restaurant employees³⁶ and such payments are not subject to GST as the employees are not carrying on an enterprise for GST purposes.³⁷ If the bill is paid by credit card and the amount of a tip is marked on the payment slip the restaurateur would need to demonstrate that the tip is passed on to the employee.*

^{41A} [2009] FCAFC 178; 2009 ATC 20-157; 74 ATR 771.

^{41B} See paragraph 47 of the judgment of Edmonds J.

³⁴ See GSTR 2012/2 at paragraphs 56 and 120

³⁵ See *Commissioners for Her Majesty's Revenue and Customs v. Debenhams Retail plc* [2005] EWCA 892; [2005] BVC 425 at paragraph 8. The requirement for a sufficient nexus between the consideration and the supply is discussed in GSTR 2001/4 and in GSTR 2001/6.

³⁶ See paragraphs 19 and 41 to 44 of Taxation Ruling TR 95/11 Income tax: hospitality industry employees – allowances, reimbursements and work-related deductions.

³⁷ See paragraph 9-20(2)(a).

Proposition 10: it is necessary to analyse the transaction that occurs, not a transaction that might have occurred

112. There may be a number of different ways by which an entity could achieve a desired end result. In addition, parties to an arrangement may contemplate an entity making a supply of a particular kind but, as events transpire, a different supply may actually be made by the entity. In determining whether the entity has made a supply, and the true character of any supply it has made, what is relevant is what the entity actually did, rather than what it might have done.^{45A}

113. For example, A could provide B with money so that B can pay to receive a particular service from another entity. A has not made a supply as the provision of money in this example is not a supply (subsection 9-10(4)). If A itself provides the service to B, A has made a supply of the service. It is not open to A to argue what it could have done. That is, it is not open to A to argue that if it had provided cash it would not have made a supply for GST purposes and, therefore, it should not be considered to be making a supply when it provides those services directly. Similarly, if A did provide money to B so B can pay to receive a particular service from another entity, it would not be open to B to argue that A could have provided the service and B should be considered to have made an acquisition from A.

Part 3: Supply in the context of a tripartite arrangement**Analysing a tripartite arrangement**

114. In a two party transaction, a thing supplied to an entity is typically also provided to that entity.

115. In more complex arrangements involving more than two entities, which the Commissioner refers to as tripartite arrangements, analysis may reveal:

- a supply made to one entity but provided to another entity;
- two or more supplies made; or
- a supply made and provided to one entity and consideration paid by a third party.

116. As with two party transactions, the GST consequences of tripartite arrangements turn on identifying:

- one or more supplies;

^{45A} See *Federal Commissioner of Taxation v. Reliance Carpet Co Pty Ltd* [2008] HCA 22; (2008) 2008 ATC 20-028; (2008) 68 ATR 158, and in particular paragraph 13 of the judgment. See also paragraphs 98 to 102 of Goods and Services Tax Ruling GSTR 2009/3 Goods and services tax: cancellation fees.

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- consideration (a payment, act or forbearance);
- a nexus between the supply and the consideration; and
- to whom the supply is made.

117. The propositions used to characterise two party transactions hold true for characterising tripartite arrangements. But, as Lord Millett points out in *Customs and Excise Commissioners v. Plantiflor Ltd* [2002] UKHL 33 (*Plantiflor*)³⁸, the involvement of a third entity in a tripartite arrangement calls for close analysis. This part of the Ruling uses some further propositions to analyse the transaction. They are:

Proposition	Description
Proposition 11	<i>The agreement is the logical starting point when working out the entity making the supply and the recipient of that supply (see paragraphs 119 to 122)</i>
Proposition 12	<i>Transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply (paragraphs 123 to 129)</i>
Proposition 13	<i>When A has an agreement with B for B to provide a supply to C, there is a supply made by B to A (contractual flow) that B provides to C (actual flow) (paragraphs 130 to 176)</i>
Proposition 14	<i>A third party may pay for a supply but not be the recipient of the supply (paragraphs 177 to 216)</i>
Proposition 15	<i>One set of activities may constitute the making of two (or more) supplies (paragraphs 217 to 221)</i>
Proposition 16	<i>The total fact situation will determine the nature of a transaction, the entity that makes a supply and the recipient of the supply (paragraphs 222 to 246)</i>

Grandma’s flowers

118. The scenario of *Grandma’s flowers* illustrates some of the tripartite propositions.

A enters into a contract with B for B to provide goods to C. A is an individual, B is a florist, the goods are flowers, and C is A’s grandmother:



³⁸ At paragraph 49 of the decision.

Proposition 11: the agreement is the logical starting point when working out the entity making the supply and the recipient of that supply

119. Examining the agreement or other reciprocal legal relationships is the starting point in analysing an arrangement to determine who is making a supply to whom.

120. In *Grandma's flowers* there is no contractual relationship between A and C. Also, there is no contractual relationship between B and C. B simply provides flowers to C on A's behalf.

121. If you take a contractual approach in analysing the arrangement in *Grandma's flowers*, then the only contractual relationship is between A and B. Under this contract B makes a supply of flowers to A and consideration is paid by A to B. That supply is provided by B to C:



122. The analysis of *Grandma's flowers* raises the following propositions for identifying supplies in tripartite arrangements:

- transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply; and
- when A has an agreement with B for B to provide a supply to C, there is a supply *made* by B to A (contractual flow) that B *provides* to C (actual flow).

These two propositions are discussed next.

Proposition 12: transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply

123. The Commissioner explained in Part 2 of this Ruling at paragraphs 102 to 103 how an agreement that does not bind the parties in some way is not sufficient to establish a supply by one party to the other unless there is something else, such as goods, services, or some other thing, passing between the parties.

124. The following example examines a transaction (in a tripartite arrangement) that is not based in an agreement that binds the parties and does not involve a supply of goods, services, or some other thing.

Example 3: loyalty payment with no supply of goods, services, or some other thing

125. *M is a manufacturer of goods. M supplies goods to authorised dealers who on-supply those goods to end users. M makes a standing offer to end users that if an end user's purchases from an authorised dealer reach a certain level, M will pay the end user a 'loyalty payment'.*

126. *D is a dealer and E is an end user. The supply chain is that M supplies goods to D and D supplies goods to E. E receives a loyalty payment from M.*



127. *There is no supply from E to M in relation to the loyalty payment. There is a contract between M and E as a result of E's acceptance of M's standing offer to make the loyalty payment. However, E is not under any binding obligation to M to purchase goods through D and does not make a supply to M simply by making acquisitions from D.*

128. *It is E's entry into the contract with D for supply of the goods to E that constitutes E's acceptance of M's standing offer and the contract between M and E is formed at this time. Although M is obliged to make the loyalty payment to E, at no point can M compel E to complete the contract of sale with D.*

129. *In the absence of any entry into an obligation by E to complete a contract of sale with D, E also does not provide or furnish anything else to M that may be considered to be a supply. There is no supply of goods, services or some other thing by E to M. The loyalty payment made by M to E cannot be consideration for a supply from E to M because E does not make a supply to M. Further, the payment does not give rise to an adjustment event for either M or E.³⁹ However, if the payment is made on or after 1 July 2010, and the requirements of Division 134 are met, M will be entitled to a decreasing adjustment of 1/11th of the third party payment. If E is making the acquisition wholly for a creditable purpose and is registered or required to be registered E will be subject to an increasing adjustment of 1/11th of the third party payment.*

³⁹ This example mirrors the example at paragraph 42 of GSTR 2000/19 Goods and services tax: making adjustments under Division 19 for adjustment events, as amended by the Addendum to the Ruling. It was included in this Ruling to illustrate the relationships between the entities from a tripartite perspective.

Proposition 13: when A has an agreement with B for B to provide a supply to C, there is a supply made by B to A (contractual flow) that B provides to C (actual flow)

130. In *Grandma's flowers* pursuant to the contract between A and B, B makes the supply to A but provides the flowers to C.

131. 'Made' in the context of 'a supply made' takes its meaning from the definition of 'recipient' in section 195-1:

recipient, in relation to a supply, means the entity to which the supply was made.

132. 'Provide' is used to contrast with 'made' – it distinguishes between the contractual flow of the supply to the recipient (the entity to which the supply is made) and the actual flow of the supply to another entity (the entity to which the supply is provided).

133. The Commissioner uses 'made' and 'provide' in analysing tripartite arrangements in the sense given to those words by the subsection 38-190(3) context, similar to the sense in which those words were used by Neuberger LJ in *WHA Ltd & Anor v. Customs & Excise* [2004] EWCA Civ 559 (*WHA*). At paragraph 38, Neuberger LJ said 'the services in question are 'supplied' to WHA...[T]he fact that they are also provided to the vehicle owner does not, to my mind, prevent them from being treated as 'supplied' to WHA'.

133A. A further example of this distinction, in an Australian GST context, between a supply 'made' to an entity but 'provided' to someone else occurred in *Meridien Marinas Horizon Shores Pty Limited v. FC of T*.^{47A} Greenwood J, at paragraph 88, referred to the application of Division 87 of the GST Act to the facts of that case, which is about long-term accommodation in commercial residential premises, provided to individuals. His Honour observed:

There may be a taxable supply of commercial accommodation to a range of entities, provided in commercial residential premises that are predominantly for long-term accommodation, in circumstances where a natural person exercises the right in every case.

134. In contrast, 'provided' is used elsewhere in the GST Act in a number of other senses, for example:

- 'provision' as the action by which advice or information is supplied (paragraph 9-10(2)(c));
- consideration being 'provided' (subsection 11-30(3));
- the 'provision' of a permission, exemption, authority or licence (subsection 81-10(4));
- the day 'provided for' (subsection 151-20(3));
- fringe benefits 'provided' (in the headings in Division 71); and
- information to be 'provided' (subsection 31-20(2)).

^{47A} [2009] FCA 1594; 2009 ATC 20-158; (2009) 74 ATR 787.

Redrow and related cases

135. The UK House of Lords' case *Customs and Excise Commissioners v. Redrow Group plc* [1999] BVC 96 (*Redrow*) has been cited by others in support of the view that when A contracts with B for a supply to be provided to C, B makes two distinct supplies:

- B supplies to A a *right* to have a supply made to C; and
- B makes a supply of the thing to C.

136. The Commissioner does not accept that *Redrow* supports this view.⁴⁰ As pointed out in GSTR 2003/8:⁴¹

Rights are created under executory contracts and although the creation of such rights is supported by valuable consideration, the supply may not be characterised as a supply that is made in relation to rights if, for example, those rights contribute to the supply as a whole but cannot be identified as the dominant part of the supply.

137. The grant of a right or entry into an obligation may be a term or condition of a larger transaction. Where the grant of the right or entry into the binding obligation is the substance of the transaction it will be the subject matter of a supply.⁴²

138. The Commissioner considers the proposition to be derived from *Redrow* is no broader than: the entity that has an agreement with a supplier for a supply is the recipient of that supply (even if that supply is provided to a third party). This proposition is consistent with our proposition here, that when A has an agreement with B for B to provide a supply to C, there is a supply made by B to A that B provides to C. The proposition finds support in UK cases before and after *Redrow* and is also endorsed in NZ cases.

Redrow

139. In *Redrow*, a builder, Redrow, constructed new houses for sale. Most prospective Redrow purchasers could not purchase a Redrow home unless they had a buyer for their existing home. To expedite sales of its homes Redrow instructed an estate agent to value the prospective purchaser's existing home and to handle the sale.

⁴⁰ The Commissioner explains this in paragraphs 870 and following of GSTR 2005/6 Goods and services tax: the scope of subsection 38-190(3) and its application to supplies of things (other than goods or real property) made to non-residents that are GST-free under item 2 of the table in subsection 38-190(1) of the *A New tax System (Goods and Services Tax) Act 1999*.

⁴¹ See paragraph 47 of GSTR 2003/8 Goods and services tax: supply of rights for use outside Australia – subsection 38-190(1), item 4, paragraph (a) and subsection 38-190(2).

⁴² See paragraphs 84 to 85 of GSTR 2001/6.

140. Redrow monitored progress in the marketing of the property, maintaining pressure on the agent to achieve a sale. Redrow entered into an agreement with both the agent and the prospective purchaser that it would pay the estate agent's fee plus VAT if the prospective purchaser bought a Redrow home. Redrow was not liable to pay the agent's fee if the prospective purchaser did not purchase a Redrow home.

141. Redrow advised the agent to enter into a separate agreement in the normal terms with the prospective purchaser, to provide cover in the event that Redrow was not liable to pay the fee if the prospective purchaser bought elsewhere. The instructions to the agent could not be changed without Redrow's agreement.

142. The agent made a supply of services on which it was obliged by subsection 2(1) of the UK VAT Act to charge VAT. The issue was whether Redrow's expenditure was consideration for services supplied by the agent to Redrow. Redrow was only entitled to deduct the tax which it paid as input tax if the estate agent supplied services to Redrow. The UK Commissioners contended that the estate agent was only supplying services to the prospective purchaser.

143. The House of Lords held that estate agent services were supplied to Redrow. Lord Hope of Craighead said, at 100:

The service is that which is done in return for the consideration...Questions such as who benefits from the service or who is the consumer of it are not helpful. The answers are more likely to differ according to the interest which various people have in the transaction...The fact that someone else – in this case, the prospective purchaser – also received a service as part of the same transaction does not deprive the person who instructed the service and who has had to pay for it of the benefit of the deduction.

144. Lord Millett said, at 105:

Everything which the agents did was done at the taxpayer's request and in accordance with its instructions and, in the events which happened, at its expense. The doing of those acts constituted a supply of services to the taxpayer.

145. *Redrow* is unusual because both Redrow and the prospective purchaser contracted for a supply of services from the agent. Usually when an entity arranges for a supply to be provided to another entity, it is only the first entity that contracts for the supply.

British Airways

146. *Redrow* was applied in *British Airways plc* [2000] BVC 2207 (*British Airways*). British Airways had an arrangement where food outlets provided food to passengers of delayed flights. When there was a flight delay, an announcement was made to passengers that vouchers of a specified amount were available for passengers' use at food outlets. Passengers could use their boarding pass when a voucher was not available.

147. For British Airways to succeed in claiming a deduction for the VAT included in the charge to it for the refreshments provided to delayed passengers there must have been a supply of something by the outlets to British Airways. The issue was did British Airways obtain 'anything – anything at all?' The VAT tribunal followed *Redrow* and found the answer to be, at paragraph 9:

Yes – it obtained the right to have its delayed passengers fed at its expense – and that was clearly for the purpose of its business. That is enough to enable it to succeed.

148. The tribunal held that there was a supply of services made to British Airways. Under subsection 5(2) of the UK VAT Act 'anything which is not a supply of goods but is done for consideration (including, if so done, the granting, assignment or surrender of any right) is a 'supply of services''.

149. The Commissioner agrees there is a supply made to British Airways, but, respectfully, it is considered that the character of the supply made by the food outlets to British Airways is a supply of a meal. The meal is provided to the passengers. In this case there is a contract between two entities, British Airways and the food outlet, under which a third entity is to be provided with the thing that is the subject of the supply between the first two entities. That is, British Airways and the food outlet have contracted for the food outlet to provide a meal to the passengers. For GST purposes the Commissioner considers *British Airways* is analogous to the scenario in *Grandma's flowers*.

150. The British Airways case above was not the first time British Airways disputed the VAT treatment of this arrangement. Before *Redrow*, British Airways had argued a case in the VAT tribunal and on appeal to the High Court.⁴³ Those earlier decisions focused on whether there was a supply of goods rather than services to British Airways. The definition of supply of goods under both the Sixth Directive and the UK VAT Act required a transfer of dispositive power. As British Airways never had dispositive power over the supply of food, the tribunal and the court could not hold that a supply of goods had been made to British Airways.

151. As stated in paragraph 27 of this Ruling, the definition of supply in section 9-10 in relation to a supply of goods is not restricted in this way. Section 9-10 places supplies of goods and services alongside things like rights and obligations. This reduces the need to resort to creative language in analysing a transaction as a supply of services. The differences in the structure of our legislation mean that the characterisation of a supply as being a supply of goods or a supply of services in the VAT tripartite cases should be treated with caution when being examined in an Australian context.

⁴³ See the earlier tribunal case *British Airways plc* [1996] BVC 2383 that went on appeal to the High Court in *British Airways plc v. Customs & Excise Commissioners* [1996] BVC 359.

Other UK cases

152. The arguments accepted in *Redrow* have been unsuccessfully argued in two subsequent cases:

- *Poladon Ltd* [2001] BVC 4046; and
- *London Borough of Camden* [2001] BVC 4139.

In each of these cases the relevant entity failed in its *Redrow* type argument because it did not contract for the supply from the supplier. This proposition, Proposition 13, was at work in the UK VAT before *Redrow*. For example, the proposition was successfully argued in *P&O European Ferries (Dover) Ltd* [1992] BVC 955 where it was found on the evidence that the company instructed the relevant solicitors and was the contractual recipient of the solicitors' services 'notwithstanding that the individual employee also received the benefit of those services'.

New Zealand cases

153. The courts in New Zealand have also adopted the proposition that the entity that has an agreement with a supplier for a supply is the recipient of that supply (even if that supply is provided to a third party).

154. Durie J in *C of IR v. Capital Enterprises Ltd* (2001) 20 NZTC 17,511 (at paragraph 50), after stating that the core provisions of the NZ GST Act 'are directed to contractual arrangements between the suppliers and the recipients of the supply', said that GST 'attaches to the supply to the person who at contract can require its performance'.

Certain supplies of health services

155. Under the GST health provisions in Subdivision 38-B, subject to certain exceptions^{51A}, the supply is only GST-free where an individual receiving that service or specific health treatment is the recipient of that supply. This outcome results from the specific wording in some health provisions, whilst in other provisions it is due to the nature of the services themselves. Where this requirement is imposed, a GST-free supply of a health service cannot be made to a business entity or a non-profit body.

156. In some fiduciary relationships it may be necessary for one party to give consent to the supply of a health service for another party. For example, a custodial parent gives consent for the medical treatment of a child. The Commissioner accepts in these circumstances that the other party, the child, is the recipient of the supply.

^{51A} See sections 38-45, 38-47, 38-55 and 38-60.

156A. Under certain multi-party arrangements, an entity may make a GST-free supply of goods or services to an individual which results in the supplier making a further supply to a third party.^{51B} The supply made to the third party will not be GST-free under provisions within Subdivision 38-B that require the individual receiving the relevant goods or services to be the recipient of the supply. However, in some cases the supply will be GST-free under section 38-60.

156B. Where an entity makes a supply to an insured person and that supply is either wholly or partly GST-free under Subdivision 38-B (the underlying supply), a supply of the service of making the underlying supply by the entity to an insurer, in the course of settling insurance claims under an insurance policy (including private health insurance policies and taxable insurance policies) of which the insurer is an insurer, is GST-free under subsection 38-60(1) to the extent that the underlying supply is GST-free. For the purposes of subsection 38-60(1), an operator of a statutory compensation scheme is treated as an insurer and a claim for compensation under the statutory compensation scheme is treated as a claim under an insurance policy.^{51C}

156C. Where an entity makes a supply to an individual and that supply is either wholly or partly GST-free under Subdivision 38-B (the underlying supply), a supply of the service of making the underlying supply by the entity to an operator of a compulsory third party scheme is GST-free under subsection 38-60(2) to the same extent as the underlying supply.

156D. Where an entity makes a supply to an individual and that supply is either wholly or partly GST-free under Subdivision 38-B (the underlying supply), a supply of the service of making the underlying supply by the entity to an Australian government agency is GST-free under subsection 38-60(3) to the same extent as the underlying supply.

156E. However, the supplier and the recipient of the supply may agree for a supply not to be treated as GST-free under section 38-60.^{51D}

^{51B} See paragraphs 217 to 221S of this Ruling which discuss when two or more supplies may arise from the one set of activities.

^{51C} See subsections 78-100(1) and 78-100(2).

^{51D} See subsection 38-60(4).

Examples applying the proposition: when A has an agreement with B for B to provide a supply to C, there is a supply made by B to A (contractual flow) that B provides to C (actual flow)

Example 4: ambulance services supplied to hospital

157. A, a supplier of ambulance services, enters into an agreement with B, a hospital, under which A agrees to provide ambulance services as and when B requests them and B agrees to pay for the services. B is not an Australian government agency. The obligations under the agreement between A and B are binding.

158. Pursuant to the agreement, A transfers C, a patient, from hospital B to another hospital. The transfer of C is in the course of C's treatment and B pays A to provide A's services to C.

159. The recipient of A's supply of ambulance services is hospital B. A's supply is made to B and provided to C.



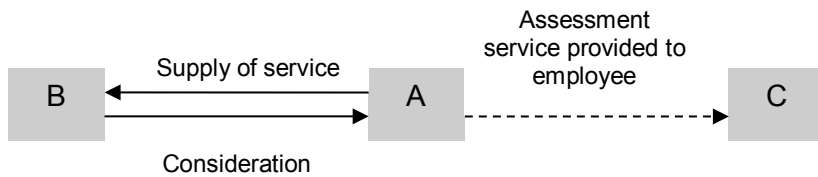
160. One of the requirements under subsection 38-10(5) for a supply of an ambulance service to be GST-free is that the service is supplied in the course of treating the recipient of the supply. As hospital B is the recipient of the supply, not the patient, and there is no treatment of the hospital, the supply of the ambulance service is not GST-free.^{51E}

Example 5: occupational therapist

161. A, an occupational therapist, is engaged by B, a company, to assess the needs of C, its employee. C suffers from multiple sclerosis and needs to use a wheelchair. A and B enter into an agreement which requires A to undertake an assessment of C's condition, to give recommendations in a report to B and for B to pay for the service.

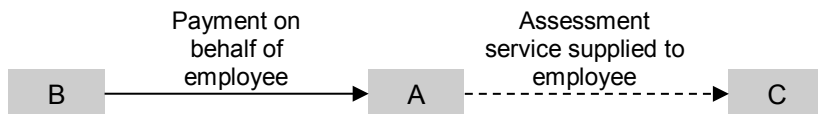
162. A's supply of services is made to B. Although C may benefit from these services, it is B who contracts for the supply of these services and is the recipient of the supply.

^{51E} The supply to B is not GST-free under subsection 38-60 as the requirements within the section are not satisfied.



163. This supply is not GST-free under subsection 38-10(1). This is because paragraph 38-10(1)(c) requires the supply to be generally accepted in the relevant profession as being necessary for the appropriate treatment of the recipient of the supply. B is the recipient of the supply. The supply is not for the treatment of B. Paragraph 38-10(1)(c) is not satisfied.^{51F}

164. If C engages the occupational therapist to supply its services and B merely pays the therapist on behalf of C, the recipient of the occupational therapist’s services is C. This supply will be GST-free if all of the requirements of subsection 38-10(1) are satisfied.



Example 6: teaching services

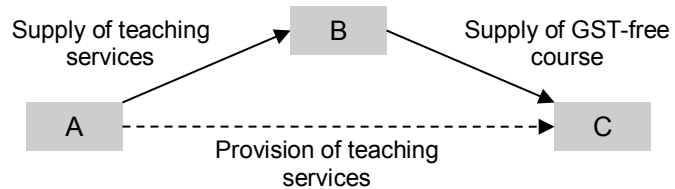
165. A, a supplier of teaching services, enters into a contract with B, a course provider, to provide teaching services to B’s students.

166. B conducts professional or trade courses that are GST-free under section 38-85. Students enrol with, and pay fees directly to, B. When a student completes the course, B is authorised by the relevant State or Territory authority to conduct a test. If a student passes the test, B facilitates the issuing of the qualification/licence by the relevant State or Territory authority.

167. A has no contractual relationship with the students.

168. A makes a supply of the teaching services to B and A provides this supply to the students. A’s supply is not a GST-free supply of a professional or trade course.

^{51F} The supply to B is not GST-free under subsection 38-60 as the requirements within the section are not satisfied.



169. However, B does make a GST-free supply of a professional or trade course to the students. The students enter into contractual arrangements with B for the supply of the professional or trade course. B makes a supply of the course to the students. It does not matter whether B's employees do the actual teaching or B subcontracts the teaching to another entity (in this case A).

170. Based upon these contractual arrangements, the students are the recipients of the supply of the professional or trade course made by B, and B is the recipient of the supply of teaching services made by A.

Example 7: community care

171. A, a community care provider, receives Health and Community Care funding to provide home and maintenance services to people living at home, who are frail and have a moderate or severe disability. A sets the fees for its services according to the care recipient's ability to pay.

172. C, a client of A, is the care recipient. C is assessed by A as being entitled to receive a lawn-mowing service every fortnight at the subsidised rate of \$10. There is a contractual relationship between A and C for the supply of the lawn-mowing service at the subsidised rate of \$10.

173. A engages B, an independent contractor, to provide the lawn mowing service to C. A agrees to pay B \$44 for its service. B is not the recipient of funding under the Home and Community Care Act 1985.

174. C is required to pay A \$10 for the service, but A directs C to pay the amount to B on A's behalf. A then pays B the balance of \$34.

175. There is no contractual relationship between B and C.

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176. B is making a supply of the lawn-mowing service (S1) for \$44 to A but providing that service to C.^{51G} A is also making a supply of a lawn mowing service (S2). A's supply is to C at the subsidised rate of \$10.⁴⁴



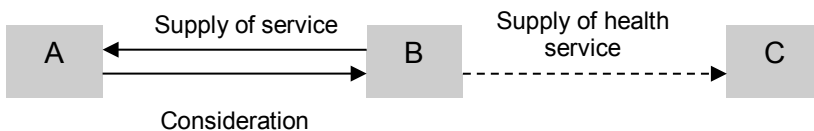
Example 8: GST-free health related supply

176A. A, an insurer, enters into an agreement with B, a dentist, for B to provide dental services to insured individuals for the purposes of settling claims under insurance policies that A issues. The agreement between the parties outlines that A will pay B if B provides services to identified individuals. A and B have not entered into an agreement to treat supplies B makes to A as not being GST-free.^{52A}

176B. C, an insured individual, advises A on 1 May 2013 that they require dental treatment. A refers them to B, and B provides the treatment to C. A pays B under the terms of the pre-existing agreement.

176C. Under this arrangement, B supplies dental services to C, while also supplying a service to A (being the service of making the supply to C). The supply of the dental services is made to settle C's claim under an insurance policy A issued to C.

176D. The supply of the dental service B makes to C is GST-free under subsection 38-10(1). The supply of the service B makes to A is GST-free under subsection 38-60(1).



Note: The outcome in this example would be the same if A and B did not have a pre-existing agreement but instead A contracted with B for B to provide the dental services to C.

^{51G} The supply B makes to A is not GST-free under section 38-60. If A is an Australian government agency, the supply will not be GST-free under subsection 38-60(3) as the supply B provides to C (that is, the lawn mowing service) is not GST-free under Subdivision 38-B.

⁴⁴ The \$10 payment made by C is for a GST-free supply under subsection 38-30(2).

^{52A} See subsection 38-60(4).

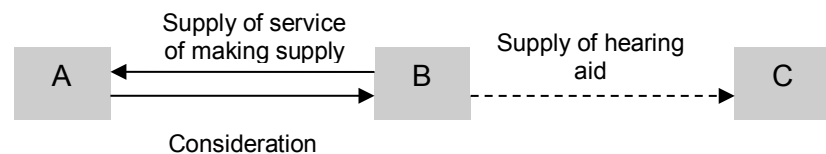
Example 9: GST-free health related supply

176E. A, an Australian government agency, implements a program to fund supplies of hearing aids to individuals who satisfy specified criteria. As part of the program, A forms an agreement with B, an audiologist, for B to supply hearing aids to eligible individuals, for which A is liable to pay. A and B have not entered into an agreement to treat supplies B makes to A as not being GST-free.^{52AA}

176F. C, an eligible individual, attends an appointment with B on 1 March 2013 and receives a hearing aid. B then notifies A that they have made a supply of the hearing aid to C. A pays B in accordance with the pre-existing agreement.

176G. Under the arrangement, B supplies the hearing aid to C while also supplying a service to A (being the service of making the supply to C).

176H. The supply of the hearing aid by B to C is GST-free under subsection 38-45(1).^{52AAA} The supply of the service B makes to A is GST-free under subsection 38-60(3).

**Proposition 14: a third party may pay for a supply but not be the recipient of the supply***Payment for a supply*

177. Subsection 9-15(1) provides that the consideration for a supply includes any payment 'in connection with', 'in response to' or 'for the inducement of' a supply of anything. Subsection 9-15(2) provides that the payment does not have to come from the recipient of the supply.

177A. For example in the Full Federal Court decision in *TT-Line Company Pty Ltd v. Federal Commissioner of Taxation*^{52B} the Court observed that the payments made by the government entity formed part of the consideration for the supply of transport made by the ferry operator to the eligible passengers.^{52C}

^{52AA} See subsection 38-60(4).

^{52AAA} See item 43 of Schedule 3 to the GST Act.

^{52B} [2009] FCAFC 178; 2009 ATC 20-157; (2009) 74 ATR 771.

^{52C} The Court was not asked to consider whether the ferry operator made a supply to the government entity under the arrangement.

178. Similar to section 9-15, section 2 of the NZ GST Act states that consideration in relation to a supply to anyone includes any payment made 'by any other person'. The New Zealand case of *Turakina Maori Girls College Board of Trustees & Ors v. C of IR* (1993) 15 NZTC 10,032 provides further support that a third party may pay for a supply but not be the recipient of the supply. That case considered whether attendance dues paid by parents and guardians were consideration for supplies made by the proprietors of the school property. In its decision the NZ Court of Appeal stated (at 10,036) that the NZ GST Act 'does not require that the supply be to the person who pays the consideration' and went on to say (at 10,036) that 'the identity of the recipient is not significant, as long as there is a supply and the provision by some person of consideration in respect of it'.

179. It makes no difference to the GST liability of the supplier which entity provides the consideration, though there are clear ramifications for the recipient of the supply in determining whether they have made a creditable acquisition.

Sufficient nexus

180. In other GST rulings the Commissioner discusses the close coupling between supply and consideration in the GST Act.⁴⁵ In determining whether a payment is consideration under section 9-15 and whether there is a 'supply for consideration' those rulings take the view that:

- the test is whether there is a sufficient nexus between the supply and the payment made;⁴⁶ this test is objective;
- regard needs to be had to the true character of the transaction; and
- an arrangement between parties will be characterised not merely by the description that the parties give to the arrangement, but by looking at all of the transactions entered into and the circumstances in which the transactions are made.

⁴⁵ See GSTR 2001/4 at paragraphs 89 to 96 and GSTR 2001/6 at paragraphs 64 to 72.

⁴⁶ In *Berry v. FC of T* (1953) 89 CLR 653 at 659 Kitto J noted that consideration will be in connection with property where 'the receipt of the payment has a substantial relation, in a practical business sense, to that property'. His Honour was considering the meaning of consideration 'for or in connection with' goodwill in a lease premium for purposes of former section 84 of the *Income Tax Assessment Act 1936*.

180A. Where a third party makes a payment, the recipient of the supply does not necessarily need to be aware of that payment for that payment to be consideration for a supply made to the recipient.^{54A} However, the knowledge of the recipient is one of the facts and circumstances of the arrangement that may be relevant in establishing if a payment by a third party forms part of the consideration for the supply to the recipient.

180B. Further, in identifying the character of the connection, the word 'for' ensures that not every connection between supply and consideration meets the requirements for a taxable supply. That is, merely having any form of connection of any character between a supply and payment of consideration is insufficient to constitute a taxable supply.^{54B}

Creditable acquisition

181. You make a creditable acquisition if you satisfy the requirements of section 11-5. Two of the requirements of section 11-5 are that you are the recipient of a taxable supply (paragraph 11-5(b)) and that you provide or are liable to provide consideration for the supply (paragraph 11-5(c)).

Third party payer

182. The objective test discussed in paragraph 180 of this Ruling may determine that a payment an entity makes is:

- consideration for a supply made to the payer and the payer is the recipient of that supply;⁴⁷
- not consideration for a supply;⁴⁸ or
- consideration for a supply but the paying entity is not the recipient of that supply.

183. If you provide or are liable to provide consideration for a supply, but you are not the recipient of the supply, you are referred to in this Ruling as a 'third party payer'. As a third party payer you do not make a creditable acquisition in relation to your payment because the supply is not made to you as required by section 11-5. Making a payment for a supply that is made to another entity is not sufficient to make you the recipient of that supply.

184. [Omitted.]

185. [Omitted.]

186. [Omitted.]

⁴⁷ This is a typical outcome in a two party arrangement as noted in paragraph 15 of this Ruling.

⁴⁸ See, for example, the payment made in *C of IR v. New Zealand Refining Co. Ltd* (1997) 18 NZTC 13,187.

- 187. [Omitted.]
- 188. [Omitted.]
- 189. [Omitted.]
- 190. [Omitted.]
- 191. [Omitted.]

Examples of the third party payer proposition

192. These examples are practical applications of the third party payer proposition.

- 192A. [Omitted.]
- 192B. [Omitted.]
- 192C. [Omitted.]
- 192D. [Omitted.]
- 192E. [Omitted.]
- 192F. [Omitted.]
- 192G. [Omitted.]
- 192H. [Omitted.]
- 192I. [Omitted.]
- 192J. [Omitted.]
- 192K. [Omitted.]
- 192L. [Omitted.]
- 192M. [Omitted.]
- 192N. [Omitted.]
- 192O. [Omitted.]
- 192P. [Omitted.]
- 192Q. [Omitted.]
- 192R. [Omitted.]
- 193. [Omitted.]
- 194. [Omitted.]
- 195. [Omitted.]
- 196. [Omitted.]
- 197. [Omitted.]

⁴⁹ [Omitted.]
⁵⁰ [Omitted.]
⁵¹ [Omitted.]
^{59A} [Omitted.]
⁵² [Omitted.]

- 198. [Omitted.]
- 199. [Omitted.]
- 200. [Omitted.]
- 201. [Omitted.]
- 202. [Omitted.]
- 203. [Omitted.]
- 204. [Omitted.]
- 205. [Omitted.]
- 206. [Omitted.]
- 207. [Omitted.]
- 208. [Omitted.]
- 209. [Omitted.]
- 210. [Omitted.]
- 211. [Omitted.]
- 212. [Omitted.]

Example 10A: A subsidy payment that a member of the public is entitled to receive, that is assigned to and paid to an entity that makes a relevant supply to the member of the public.

212A. A subsidy program is managed by a Government Department. The subsidy program provides that individuals are entitled to a subsidy payment when certain criteria are satisfied. Under the program, the amount of the subsidy is payable to the individual. Where a supply is made to the individual, the individual provides the consideration to the supplier for that supply and then claims the subsidy payment from the Department.

212B. Alternatively, under the program, an individual, the Department and a supplier may enter into an arrangement under which the subsidy entitlement of the individual is paid by the Department directly to the supplier rather than to the individual, on authorisation by the individual. Where this occurs, the subsidy entitlement of the individual is assigned by that individual to the supplier, with the payment being applied by the supplier in satisfaction of the liability owed by the individual to the supplier.

⁵³ [Omitted.]

⁵⁴ [Omitted.]

⁵⁵ [Omitted.]

212C. Under this arrangement which involves payments being made directly to the supplier under the subsidy program, the supplier is required to comply with certain rules in respect of its supplies to individuals. These rules include a requirement to accept the amount of the subsidy as full payment for the supply to the individual, which may be less than the amount that the individual would otherwise pay to the supplier if this arrangement was not used. The rules also include a requirement to provide information in relation to the supply to determine the amount that is payable by the Department and to be potentially subject to audit or investigation in respect of payments under these arrangements.

212D. While there is a pre-existing framework which requires the supplier and the Department to act in a particular way under the arrangement, the payment by the Department to the supplier is merely an administrative arrangement to pay on behalf of the individual for a liability owed by the individual to the supplier. That is, the subsidy payment is an entitlement of the individual which is then assigned to the supplier, rather than being a liability owed by the Department to the supplier. Accordingly, the supplier is not making a supply to the Department for which the subsidy payment is consideration.

Example 11: legal services and third party disbursements

213. L, a legal firm, is engaged by C, a client, to provide legal services. As part of the service agreement, prior to the provision of the legal services, C deposits money into L's trust account. This money is treated as an advance for later disbursements made by L on behalf of C and as security for payment for future services.

214. L then advises C to seek the service of a third party, T. C contracts with this third party directly.

215. L, acting as agent for C, pays for T's services using funds from the trust account:



216. The recipient of the supply of the service by T is C, not L. L is merely paying for a supply on behalf of C. As the recipient of the supply and the payer of the consideration, C will make a creditable acquisition if all the other requirements of section 11-5 are met.

Proposition 15: one set of activities may constitute the making of two (or more) supplies

217. Examining the levels of contractual or reciprocal relationships between the entities in a tripartite arrangement may reveal two or more supplies being made based upon the one set of activities.

217A. This proposition is illustrated by *Federal Commissioner of Taxation v. Secretary to the Department of Transport (Vic)*^{63A} (*Department of Transport*), where the activity undertaken by the taxi operator of transporting the eligible passenger resulted in two supplies being made:

- (i) the supply of transport to the passenger; and
- (ii) the supply to the Department of the service of transporting the eligible passenger.^{63B}

218. *Redrow* has also been referred to as authority for the proposition that 'one set of acts can constitute two different supplies'⁵⁶ or 'a single course of conduct by one party may constitute two or more supplies to different persons'.⁵⁷ In *Redrow*, both Redrow and the prospective purchaser contracted for the estate agent's services. The agent's activities resulted in the agent making a supply of services to both Redrow⁵⁸ and the prospective purchaser.

219. [Omitted.]

220. An example of Proposition 15 is an Australian horse race caller's services. The caller has agreements with a racing club and a radio station to supply broadcast services of the same race program to each. The caller supplies the racing club with an 'on-course' service and the radio station with an 'off-course' service of the same race calls. The caller's one set of activities results in two supplies being made to two different entities.

^{63A} [2010] FCAFC 84; 2010 ATC 20-196; (2010) 76 ATR 306.

^{63B} Per Kenny and Dodds-Streeton JJ at paragraph 56.

⁵⁶ Lord Slynn of Hadley in *Customs and Excise Commissioners v. Plantiflor Ltd* [2002] UKHL 33 at paragraph 32.

⁵⁷ Lord Millet in *Customs and Excise Commissioners v. Plantiflor Ltd* [2002] UKHL 33 at paragraph 50.

⁵⁸ It may be argued that the supply made by the estate agent to Redrow was provided to the purchaser. However, this question was not the issue in dispute in *Redrow*. See paragraphs 882 to 883 of GSTR 2005/6.

221. Where there are two supplies made based on one set of acts, it is possible that one of those supplies may be made to one entity and provided to another. For example, for a claim under an insurance policy, the insured may be required to pay an insurance excess to a repairer, who is not acting as agent of the insurer. The one set of acts, the repairs by the repairer, can, depending on the particular facts, result in a supply made by the repairer to the insurer and provided to the insured, and a supply made and provided by the repairer to the insured. This is consistent with the UK Court of Appeal decision in *Brown & Davis Ltd v. Galbraith*⁵⁹ where it was held that, although the primary contract was between the insurance company and the repairer for a supply of repair services, there was a second contract between the insured and the repairer requiring the insured to pay for the repairs only to the extent of the excess under the policy.⁶⁰

Factors that may point to a supply being made to a payer where there is a supply to a third party

221A. While there was no indication on the facts in *Department of Transport* that there was a binding obligation between the Department and the taxi operator for the latter to provide transport to the eligible passenger, the Full Federal Court concluded that there was a supply of the service of transport of the eligible passenger by the taxi operator to the Department. In practice, whether such a supply can be identified for a particular arrangement will require careful consideration of all the relevant facts and circumstances.

221B. The Commissioner considers that the following factors, in combination, may point to a supply being made by the supplier to the payer under a tripartite arrangement that involves a supply by the supplier to the customer, even where there is no binding obligation between the payer and the supplier for the supplier to make a supply to the customer:

- (a) there is a pre-existing framework or agreement between the payer and the supplier which contemplates that the parties act in a particular manner in respect of supplies by the supplier to particular third parties or a class of third parties;

⁵⁹ [1972] 3 All ER 31.

⁶⁰ In *Brown & Davis Ltd v. Galbraith*, the issue was whether there was an implied contract between the insured and the repairer to pay for the main cost of the repairs in the event that the insurance company did not pay those costs. When the insurance company went into liquidation, the repairer sought to recover the main costs of the repairs from the insured. It was held that there was no implied contract between the insured and the repairer in respect of these costs. Rather, there were two contracts, one between the insurance company and the repairer whereby the insurance company undertook to pay the main repair costs and the second between the insured and the repairer whereby the insured would pay the excess to the repairer. For further discussion on insurance settlements see GSTR 2006/10 Goods and services tax: insurance settlements and entitlement to input tax credits.

- (b) the pre-existing framework or agreement:
 - (i) identifies a mechanism by which the particular third parties or the class of third parties are to be identified such that the supplies made to them come within the scope of the framework or agreement; and
 - (ii) specifies that the payer is under an obligation to pay the supplier if there is a relevant supply by the supplier to a third party and also sets out a mechanism by which such payment is authorised;
- (c) the framework or agreement and the mechanism for authorising the payment are in existence before the supply by the supplier to the third party (that is, the supplier knows in advance that the payer is obliged to pay some or all of the consideration in the event of the supply to the third party);
- (d) the supplier makes the supply to the third party in conformity with the pre-existing framework or agreement between the parties; and
- (e) the obligation of the payer to make payment pursuant to the pre-existing framework or agreement is not an administrative arrangement to pay on behalf of the third party for a liability owed by the third party to the supplier. Rather, once the supply becomes a supply to which the framework or agreement applies, the framework or agreement establishes a liability owed by the payer (not the third party) to the supplier in the event that there is a supply by the supplier to the third party.

Pre-existing framework or agreement and requirement for supplier to act in a particular manner

221C. The pre-existing framework or agreement can take various forms, including licence conditions (as occurred in *Department of Transport*). The pre-existing framework or agreement must set out the terms and conditions governing the parties and require the supplier to act in a particular manner with respect to supplies to third parties. Those requirements may include a binding obligation to make a supply to a third party, complying with licence conditions which are binding on the supplier or a requirement to charge a lower amount to the third party.

221D. If the 'requirement' to act in a particular manner is optional then it is unlikely that a supply would be made to the payer. This situation may arise where the pre-existing framework or agreement allows, but does not require, the supplier to act in a particular manner and the payer makes a payment because the supplier has satisfied eligibility criteria for the payment. In these circumstances there may instead be a third party payment. [*Proposition 14: a third party may pay for a supply but not be the recipient of the supply, paragraphs 177 to 216 of this Ruling.*]

Pre-existing framework or agreement allows for identification of third parties and sets out authorisation process

221E. The pre-existing framework or agreement must:

- be capable of allowing the supplier to identify the third parties (or classes of third parties) and the supplies that come within the scope of the framework and must be in existence before the relevant supply is made; and
- set out the authorisation process, in advance of the supply, by which the obligation arises for the payer to make payment.

However, if there is no pre-existing framework or agreement which identifies the classes of third parties and which triggers the payer's obligation to make a payment to the supplier in the event of the relevant supplies being made to those third parties, the mere act of payment, in the absence of anything else, would not give rise to a supply to the payer. There may instead be a third party payment. [*Proposition 14: a third party may pay for a supply but not be the recipient of the supply, paragraphs 177 to 216 of this Ruling.*]

Obligation to pay must be in respect of a liability of the payer and not an administrative arrangement to meet a liability of the third party

221F. The payer's obligation to pay the supplier in the event of a supply to the third party must be a liability that arises for the payer in its own capacity and not an administrative payment arrangement on behalf of the third party. That is, the obligation to pay imposed on the payer must not be for a liability owed by the third party recipient of the supply. The pre-existing framework or agreement surrounding the payment obligation of the payer should be one where the payer (and not the third party) is liable to make the payment to the supplier.^{68A}

^{68A} For example, in the Full Federal Court decision in *Department of Transport, Kenny and Dodds-Streeton JJ* at paragraph 45 observed: 'The DOT made a MPTP payment to a taxi-cab operator, or **assumed the liability** to make such a payment, only when the taxi-cab operator made a MPTP trip.' [emphasis added] Their Honours observed at paragraph 47, 'Once the trip became an MPTP trip, the DOT assumed liability to make a MPTP payment.'

221G. Ultimately, it is a question of fact and degree whether a supply to the payer can be identified (and for which the payment is consideration). The factors listed at paragraph 221B of this Ruling provide a guide, but are not conclusive or prescriptive. It is conceivable that despite all of the listed factors being present, there may be some other relevant factor that points to the payment not being consideration for a supply to the payer. Conversely, if one of the listed factors is not fully met, this does not necessarily preclude identifying the payment as being consideration for a supply to the payer.

Example 11A: provision of services – licensing arrangement with condition requiring the provision of subsidised services in certain circumstances – two separate supplies

221H. *A State's legislation provides that certain amusement related services may be provided to school age children only by providers issued with a licence by the relevant State government Minister. The legislation provides that licences may include such conditions that the Minister determines. The State government's policy is that eligible low income residents (E) should have access to such amusement services for their school age children at a scheduled price. In implementing this policy, the State government (G) issues eligibility cards to E.*

221I. *G provides, through the Minister, a licence to a company (C) enabling it to provide the relevant amusement services to school age children. The licence includes a condition that, where C supplies services to E, C must supply those services to E for a scheduled price provided that E presents their eligibility card to C when the services are supplied. The scheduled price is lower than the usual retail price, and in accordance with the licence condition C is entitled to receive from G a specified amount in the event C supplies the services to E for the scheduled price. The specified amount is calculated as the difference between the usual retail price and the scheduled price.*

221J. *There is nothing in the terms of the licence issued by G to C which binds C to make amusement supplies to E. It is relevant to apply the factors listed at paragraph 221B of this Ruling to the circumstances surrounding the payment by G to C for amusement services provided to E. In particular:*

- *there is a pre-existing framework, in the form of the licence conditions, that contemplates that the parties act in a particular manner in respect of amusement supplies that are to be made to E (C is required to discount the fee for any supply it makes of amusement service to E. G is obliged to pay C the amount of any such discount); and*

- *the pre-existing framework provides a mechanism, that is, a card, for checking of the eligibility of E at the time of the provision of the amusement service. The card, used to ascertain E's eligibility for the lower scheduled fee, is the mechanism by which C, in effect, obtains authorisation from G that it will pay the difference between the usual retail price and the scheduled price.*

221K. *Weighing up the facts against the factors listed at paragraph 221B of this Ruling, a supply is identified as having been made by C to G. The payment by G to C is consideration for the supply by C of a service to G, rather than forming part of the consideration for the supply C makes of amusement services to E. Assuming the other elements of section 9-5 are met, C makes a taxable supply to G. As the recipient of the supply, G makes a creditable acquisition if the other requirements of section 11-5 are met.*

Example 11B: specialised equipment – two separate supplies

221L. *A State government's policy provides that any eligible resident (E) of specified country areas should have access to telecommunications services that are accessible through specialised equipment, at a scheduled price.*

221M. *The State government (G) enters into a contract with a retailer of specialised equipment (R) where if R sells the specialised equipment to an eligible person, R must charge the eligible person a scheduled price. The scheduled price is lower than the recommended retail price and under the agreement R is entitled to receive from G a specified amount when R sells specialised equipment to E for the scheduled price. The specified amount is calculated as the difference between the recommended retail price and the scheduled price.*

221N. *To assist R in identifying eligible residents, G issues an eligibility card to E that is presented to R when E purchases the specialised equipment.*

221O. *If R does not supply the specialised equipment to E for the scheduled price, for example, because E does not present the eligibility card, and therefore E buys the specialised equipment at the recommended retail price, E cannot seek the specified amount from G.*

221P. *Each time R sells specialised equipment to E for the scheduled price, R will be entitled to claim the specified amount from G. Under the contract between R and G, R makes a supply to G because it enters into and fulfils an obligation to provide specialised equipment to E for the scheduled price.*

221Q. *G's payment of the specified amount to R is the contractual consideration G provides to R under the contract between them in return for R undertaking and fulfilling its contractual obligations. The specified amount received by R from G is consideration for the supply made by R to G.*

221R. *If R is registered or required to be registered for GST, R has made a taxable supply to G for consideration which is calculated as the difference between the recommended retail price and the scheduled price charged to E. R issues a tax invoice to G where the specified amount is the GST-inclusive price of the supply to G. R is liable to remit GST and G has made a creditable acquisition and is entitled to claim input tax credits if the requirements of section 11-5 are met.*

221S. *When R supplies E with the specialised equipment R makes a taxable supply to E for consideration from E of payment of the scheduled price. This is a separate supply to the supply that R makes to G. R issues a tax invoice to E with the scheduled price paid by E as the GST-inclusive price of the supply to E. R is liable to remit GST for this taxable supply and if E is registered or required to be registered for GST then E is entitled to claim input tax credits if the requirements of section 11-5 are met.*

Proposition 16: the total fact situation will determine the nature of a transaction, the entity that makes a supply and the recipient of the supply

222. Where the parties to a transaction have reduced their understanding of the transaction to writing, that documentation is the logical starting point in determining the supplies that have been made. An examination of any relevant documentation and the surrounding circumstances, which together form the total fact situation, is also important in determining whether the documentation captures the nature of a transaction for GST purposes.

223. Australian courts have held that an arrangement between the parties will be characterised not merely by the description the parties give to the arrangement, but by looking at the transactions entered into and the circumstances in which the transactions are made. This was made clear by McTiernan J in *Radaich v. Smith* (1959) 101 CLR 209 at 214:⁶¹

...the parties cannot by the mere words of their contract turn it into something else. Their relationship is determined by the law and not by the label they choose to put on it.

and by Gray J in *Re Porter; Re Transport Workers Union of Australia* (1989) 34 IR 179 at 184:

⁶¹ Adopting Lord Denning's comments in *Facchini v. Bryson* (1952) 1 TLR 1386. In New Zealand see *Marac Finance v. Virtue* (1981) 1 NZLR 586.

A court will always look at all of the terms of the contract, to determine its true essence, and will not be bound by the express choice of the parties as to the label to be attached to it. ...the parties cannot create something which has every feature of a rooster, but call it a duck and insist that everybody else recognise it as a duck.

However, that is not to say that the parties' characterisation of the arrangement will always be entirely irrelevant. As Wilcox, Conti and Stone JJ held in *ACT Visiting Medical Officers Association v. Australian Industrial Relations Commission* [2006] FCAFC 109, at paragraph 32:

Each of the VMO contracts contained an express stipulation that the contract did not create an employer and employee relationship. The Full Bench [of the Australian Industrial Relations Commission] correctly accepted that such a stipulation is not conclusive of the position it postulates; the parties cannot by their agreement change the nature of their relationship. Where, however, the nature of the relationship is otherwise ambiguous such a provision may remove the ambiguity.

Overseas approach

224. In *Customs and Excise Commissioners v. Reed Personnel Services Ltd* [1995] BVC 222 Laws J said at 229:

In many situations, of course, the contract will on the facts conclude any VAT issue, as where there is a simple agreement for the supply of goods or services with no third parties involved. In cases of that kind there is no space between the issue of supply for VAT purposes and the nature of the private law contractual obligation. But that is a circumstance, not a rule. There may be cases, generally (perhaps always) where three or more parties are concerned, in which the contract's definition (however exhaustive) of the parties' private law obligations nevertheless neither caters for nor concludes the statutory question, what supplies are made by whom to whom. ...the nature of a VAT supply is to be ascertained from the whole facts of the case.

225. In New Zealand the GST consequences of a transaction are determined by the arrangements actually entered into and not by any economic consequences. The Commissioner agrees with the comment by Blanchard J in *New Zealand Refining*:

...in taxation disputes the Court is concerned with the legal arrangements actually entered into and the rights and duties they create, not with economic or other consequences of the arrangements...⁶²

Circumstances where you need to consider the total fact situation

226. The circumstances in which the agreement will not represent the total fact situation include where it:

⁶² *C of IR v. New Zealand Refining Co. Ltd* (1997) 18 NZTC 13,187 at 13,192.

- is vague (in which case further information will be needed);
- may be varied by the action of the parties (the actions of the parties will form part of the total factual matrix to be taken into account);
- may be prepared within, or in accordance with, a particular statutory framework (the statutory framework will assist in determining the factual background);
- may be outcome focused rather than looking to the supplies that are being made between the parties (an objective analysis of what is occurring to achieve those outcomes is necessary);
- may not make reference to principles, concepts or accepted practices within the industry (they will need to be interpreted according to normal industry practices);
- may form part of a series of interrelated documents (a transaction should not be considered in isolation); or
- does not represent the transactions that are taking place between the parties as the arrangement may have progressed beyond the original agreement or the parties may simply not be abiding by the documents, or the agreement could be a sham (the transactions actually taking place will need to be taken into account).

227. In discussing the total fact situation in relation to tripartite arrangements this Ruling considers three UK VAT decisions:

- the High Court decision in *Customs and Excise Commissioners v. Reed Personnel Services Ltd* [1995] BVC 222 (*Reed*) that established this proposition, with which the Commissioner agrees, as a principle in the UK;
- the House of Lords decision in *Eastbourne Town Radio Cars Association v. Commissioners of Customs and Excise* [2001] BVC 271 (*Eastbourne*) which confirmed the principle at the highest level; and
- the more recent Court of Appeal decision in *Commissioners for Her Majesty's Revenue and Customs v. Debenhams Retail plc* [2005] EWCA 892 (*Debenhams*) which followed the principle.

Reed

228. In *Reed* the issue was whether a nursing agency, Reed, made supplies of nurses to hospitals or exempt supplies of nursing services to the hospitals.⁶³

229. Reed entered into contracts with the nurses which provided for a degree of control over their activities by Reed. Although it stated that the nurses were self-employed, Reed was obliged under relevant income tax legislation to withhold tax from the nurses' remuneration. The contracts also stated that the nurse 'shall be deemed to have accepted the normal common law duties of an employee as far as they are reasonably applicable', but did not specify who the employer was.

230. Reed also entered into a contract with the relevant health authority (controlling the hospitals). The authority was to make payments of commission to Reed and to make payments to Reed for the nurses' salaries, which Reed passed on to the nurses. The authority did not pay the nurses. The rates of pay to the nurses were calculated by reference to national agreements and were not negotiable between Reed and the authority.

231. Laws J, at 229, concluded that the contractual documentation alone did not determine the VAT question:

Where the facts only involve two parties there is necessarily little or no room for argument over who supplies what to whom. Where there are three (or more), the position may be very different. It should in my judgment be recognised that in that situation the parties' contractual arrangements, even though exhaustive for the purposes of their private law obligations, may not – as indeed they need not – define and conclude issues arising under the [VAT legislation]; and where they do not, the resolution of such issues remains a question of fact for the tribunal.

232. Laws J found that the tribunal's determination of the total fact situation that Reed supplied nurses, who in turn supplied their services to the hospitals, could not be regarded as unreasonable. Reed acting as a recruitment agency had supplied intermediary services to the hospitals.

Eastbourne

233. The House of Lords in *Eastbourne* cited *Reed* with approval in characterising the transactions in that case.

⁶³ Under the VAT legislation exempt supplies are the equivalent of our input taxed supplies. Nursing services to hospitals are not input taxed under the GST Act. One of the requirements for nursing supplies to be GST-free (the equivalent of zero-rated supplies under the VAT legislation) under paragraph 38-10(1)(c) is that they are 'generally accepted, in the profession...as being necessary for the appropriate treatment of the *recipient of the supply.' A supply of nursing services made to a hospital is not GST-free because the hospital is the recipient of the supply and such a supply would not satisfy this requirement in paragraph 38-10(1)(c).

234. Eastbourne was an unincorporated non-profit making association that provided a communications network for its members. The members carried on business individually as private car hire drivers.

235. Eastbourne contended that under its new constitution it was no longer making supplies of services to its members but that the sums paid by its members should be regarded as the collective funding for the members' own employment of the staff and facilities. For example, the new constitution referred to various supplies being made to 'members as joint principals'. The employment agreements stated the employer to be 'each of the members for the time being of Eastbourne Town Radio Cars Association'. Payment of members' subscriptions was on the basis of simply dividing the expenses of the association among the members pro rata in accordance with the time for which they had been members.

236. Lord Slynn of Hadley, after citing *Reed*, looked beyond the contractual arrangements and said, at paragraph 17:

If the terms of the [constitution] and the [employment agreement] are looked at only as a matter of contract between the various drivers and the employees it may well be that since the Association is not a legal entity the employers would be the various drivers from time to time and the rights and obligations of the drivers would depend only on the contract between them. In such a case the Association would be acting as agent for the drivers; it would hold property in trust for the drivers and the drivers would be individually or jointly liable to third parties for what they did or what was done on their behalf.

237. Lord Slynn then noted the effect of the relevant provision in the VAT Act, at paragraph 18:

When an Association provides, for subscription or other consideration, facilities or advantages available to its members, such provision is 'deemed to be the carrying on of a business'. That does not of itself mean that the Association is automatically making a taxable supply but it does mean that the Association is carrying on a business and can be within the scope of VAT. The intention of the Act is plainly that the activities of an Association should not be excluded from VAT merely because it was unincorporated and not a legal person.

238. In the VAT context, as would be the case in Australia, an unincorporated association was capable of making supplies to its members. Their Lordships went on to find that Eastbourne was supplying services to its members.

Debenhams

239. The House of Lords' endorsement of *Reed* was noted by the Court of Appeal in *Debenhams*.⁶⁴ This case concerned trading terms where, if a customer paid the retailer Debenhams by credit or debit card, 2.5% of the payment was said to be consideration for an exempt supply of card handling services by a separate card issuing company (DCHS).

240. It was held that there was no separate contract between Debenhams' customers and DCHS for which 2.5% of the sale price was being paid:⁶⁵

Even if the documentation seen by the customer could or would otherwise be read as indicating that the customer was required to contract with DCHS, contracts are not made by mere assertion. The natural interpretation of the course of events and documentation would accordingly be that any card handling (other than that covered by the agreement between the cardholder and his card issuer) was and remained the responsibility of the seller accepting the card in discharge of the price.

241. Taking into account the total fact situation, the Court of Appeal held there was no supply by DCHS to a customer. Debenhams made a supply to the customer for 100% of the payment by credit or debit card.

Example 12: funeral service

242. *Rex, a respected member of a charitable institution, passed away. Tom, a representative of the charitable institution, contacted the surviving spouse and made it known that the charitable institution wanted to organise and pay for Rex's funeral service. This was in recognition of Rex's extensive voluntary work for the charitable institution.*

243. *Tom contacted the funeral service company and organised a meeting between himself, the surviving spouse and the funeral director. With the surviving spouse's consent, Tom made the arrangements with the funeral director. At the direction of Tom, the surviving spouse signed the relevant documents for the service. It was the accepted practice that the surviving spouse was the appropriate person to sign the relevant documents. Tom made it known to the funeral director that the charitable institution would be responsible for all the costs of the service. The funeral director accepted that the surviving spouse was signing the documents on behalf of the charitable institution and that the surviving spouse was not responsible for the costs of the service.*

⁶⁴ *Commissioners for Her Majesty's Revenue and Customs v. Debenhams Retail plc* [2005] EWCA 892; [2005] BVC 425 at paragraph 8.

⁶⁵ *Commissioners for Her Majesty's Revenue and Customs v. Debenhams Retail plc* [2005] EWCA 892; [2005] BVC 425 at paragraph 42.

244. *Although there is a written contract signed by the surviving spouse as a starting point for the analysis, it is necessary to look at all the surrounding circumstances to determine who the recipient of the supply is.*

245. *The fact the charitable institution has bound itself to pay for the supply is not sufficient in itself to make it the recipient of the supply. It is possible that the charitable institution is binding itself to pay for a supply made to another entity.*

246. *In this case the facts and surrounding circumstances demonstrate that it was the charitable institution that commissioned the supply and was also the recipient of the supply because:*

- *the charitable institution made it known to the supplier that it was commissioning the supply and that it would be liable to pay for that supply;*
- *the charitable institution exercised complete control over how that supply was to be delivered (albeit with the surviving spouse's agreement); and*
- *the surviving spouse signed the contract under the direction of Tom a representative of the charitable institution.*

Part 4: Case studies

Case Study 1: Plantiflor

247. The House of Lords' decision in *Customs and Excise Commissioners v. Plantiflor Ltd* [2002] UKHL 33 (*Plantiflor*) is a significant UK VAT case on multiparty arrangements. *Plantiflor* involves the application of several of the propositions discussed in this Ruling. *Plantiflor* is examined to illustrate the analysis of multiparty transactions.

Facts

248. Plantiflor sold plant bulbs by mail order. Customers could collect the bulbs, in which case there was no delivery charge. Alternatively, pursuant to the contract between Plantiflor and its customer, Plantiflor arranged delivery via Parcelforce and a charge was made for post and packaging.

249. Plantiflor entered into a five year contract with Parcelforce for the delivery (at a reduced rate) of bulbs to its customers. Plantiflor's goods delivered through Parcelforce were treated as 'postal packets' the conveyance of which qualified for exemption from VAT.⁶⁶ Customs and Excise said that VAT was chargeable on the total of Plantiflor's invoice price (including the postage component) for the delivered goods to its customers. This meant that Plantiflor could not deduct the input tax on the amounts it paid to Parcelforce as this was for exempt supplies, but it was accountable for VAT on the postage included in the price of the delivered goods to its customers.

250. Plantiflor's argument that it acted as an agent for the customers in its dealings with Parcelforce found favour in the Court of Appeal decision.⁶⁷ According to this argument, when Plantiflor commissioned the supply from Parcelforce it did so for undisclosed principals – their customers. As a consequence, rather than there being a supply by Parcelforce to Plantiflor, there was a supply by Parcelforce to the customers (an exempt supply).

251. When *Plantiflor* was heard by the VAT tribunal the Commissioners conceded that there were two supplies by Plantiflor: a sale of goods and a service of arranging delivery of those goods. The Court of Appeal refused to allow the Commissioners to withdraw this concession and to argue that there was only one supply by Plantiflor of delivered goods.

The House of Lords decision considered

252. This argument that Plantiflor acted as an agent was rejected by the majority in the House of Lords as it did not fit the total fact situation. This illustrates Proposition 16 that is discussed at paragraphs 222 to 246 of this Ruling. Lord Millet said, at paragraph 61:

The difficulty with this analysis, however, is that it does not fit the facts. As Law J correctly held, Parcelforce does not deliver the goods pursuant to the contract with the customer or his agent. It makes delivery pursuant to its contract with Plantiflor, which both parties entered into as principals. This is plain from the terms of the contract, [*the agreement is the logical starting point, Proposition 11, paragraphs 119 to 122*] which was to last for a term of five years, contained an obligation on the part of Plantiflor to deliver a minimum number of parcels in each year, and provided for the annual indexation of postal charges. The minimum volume obligation, for example, which indirectly affects the price per parcel payable by Plantiflor, does not attach to any individual customer or to all the customers collectively. The conclusion is inescapable that neither party entered into the contract as agent for Plantiflor's future customers as undisclosed principals; and the contrary has not been suggested.

⁶⁶ The service of conveyance of postal packets by the Post Office is an exempt supply, UK VAT Act section 31 Schedule 9 Group 3 item 1.

⁶⁷ [2000] BVC 103.

253. Lord Millett went on to identify three supplies, at paragraph 67:

To sum up: there were three distinct supplies in the present case, and it is necessary to identify the particular supply for which the payment made by the customer was the consideration:

- (i) The supply by Parcelforce to Plantiflor of the service of delivering its customer's goods. This was supplied pursuant to a contract for delivery made between Parcelforce and Plantiflor and was for a consideration payable by Plantiflor. It is (or would if Parcelforce were a private carrier be) a taxable supply.
- (ii) The supply by Parcelforce to the customer of the service of delivering his goods to him or his order. This supply was also made pursuant to the contract for delivery between Parcelforce and Plantiflor. It was made in circumstances in which the customer incurred no liability to Parcelforce to pay a consideration and was not (and would not even if Parcelforce were a private carrier be) a taxable supply.
- (iii) The supply by Plantiflor to the customer of an arrangement service for which Plantiflor charged £1.63 per parcel. Whatever else was included in this supply, it was not the service of actual delivery. That was supplied by Parcelforce. What the customer received for his money was the benefit of the arrangements which Plantiflor had made with Parcelforce to deliver its customer's goods to his order without charging him in the normal way. Since Plantiflor made this supply for consideration, it was a taxable supply.

254. Lord Slynn, at paragraphs 23 and 24, stated the appropriate question was 'whether one act (here arranging delivery) is 'ancillary or incidental to another' (here the supply of bulbs) or is a 'distinct supply''. His Lordship's preferred construction of the contractual documents between Plantiflor and the customer was that there was an agreement for the supply of delivered goods. Lord Slynn was barred from taking this approach because of the earlier concession by the Commissioners that there were two supplies by Plantiflor: a sale of goods; and a service of arranging delivery of those goods.

255. The Commissioner considers the construction of the transaction between Plantiflor and the customer that there was an agreement for the supply of delivered goods to be the better view. If customers did not come to collect the goods, the delivery was necessary for the customers to enjoy the goods and did not represent an end in itself. Hence, the delivery was integral to the supply of the goods and the supply was one of delivered goods. This is consistent with the view in paragraph 4 of GSTD 2002/3⁶⁸ that 'You supply delivered goods where the delivery is integral, ancillary or incidental to the supply of the goods.' The Commissioner also considers that the supply by Parcelforce to Plantiflor of the service of delivering its customer's goods is made to Plantiflor and provided to Plantiflor's customer as there was no contractual or reciprocal relationship between Parcelforce and Plantiflor's customer.



Agency, subcontracting or arranging

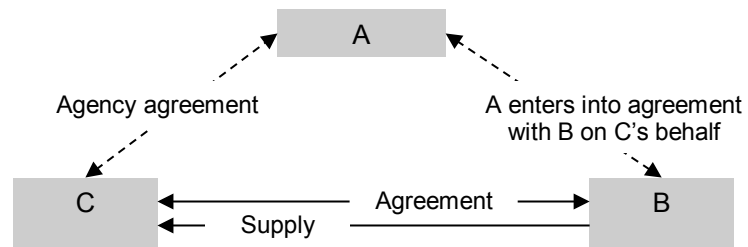
256. In *Plantiflor* the House of Lords examined three competing characterisations of the relationship in tripartite arrangements between parties such as Plantiflor and its customers:

- agency – A agrees with C that A, as agent of C, will enter into an agreement with B for B to perform certain acts for C;
- subcontracting – A pays B (subcontractor) to perform acts for C (A's customer) which fulfils the agreement between A and C; or
- arranging – A agrees to supply a service to C of arranging for B to make a supply to C.

Agency

257. This diagram illustrates an agency arrangement:

⁶⁸ GSTD 2002/3 Goods and services tax: how do I account for GST when I supply taxable goods, non-taxable goods and delivery services together?



258. As explained in paragraph 252 of this Ruling, the majority in the House of Lords rejected the argument (which had found favour in the Court of Appeal) that Plantiflor acted as agent for undisclosed principals (its customers) in contracting with Parcelforce for the delivery of the goods. Plantiflor contracted with Parcelforce as a principal, not as an agent for its future customers.

Subcontracting and arranging

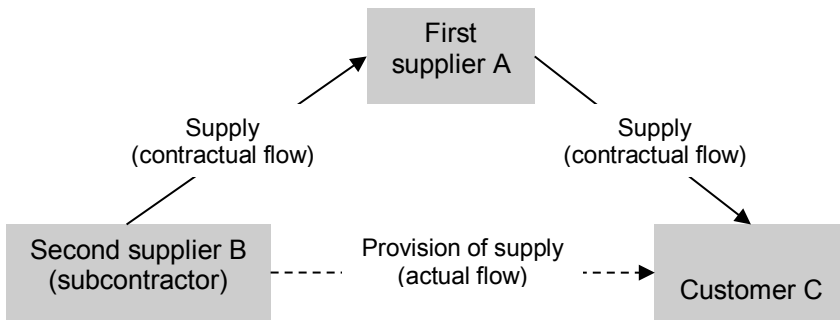
259. Further, Lord Millet and Lord Slynn of Hadley made the distinction between a subcontracting service and an arranging service. Lord Slynn (at paragraph 33) cited *Nell Gwynn* as authority for this proposition and Lord Millett said, at paragraph 57:

If Plantiflor had undertaken to deliver the goods itself, using Parcelforce as its subcontractor to make the actual delivery, the tax position would be straightforward. There would be two supplies: (i) a supply by Parcelforce to Plantiflor of the service (as its subcontractor) of delivering the customer's goods to the addressee and (ii) a supply by Plantiflor to the customer of the service of delivering his goods to the addressee (performed through its subcontractor). Consideration would pass from the customer to Plantiflor and from Plantiflor to Parcelforce.

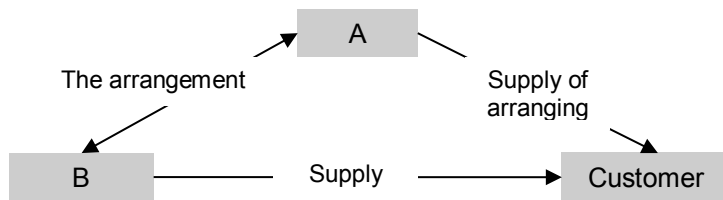
This accords with Proposition 10, discussed at paragraphs 112 to 113 of this Ruling, that it is necessary to analyse the transaction that occurs, not the transaction that might have occurred.⁶⁹

260. The Commissioner agrees there is a distinction between a subcontracting arrangement and an arranging service. The Commissioner also agrees with the analysis of a subcontracting arrangement in *Plantiflor*. In a subcontracting arrangement, a supplier contracts with a customer for the supply of something. The first supplier then contracts with a second supplier (the subcontractor) for the provision of the thing to the customer. This diagram illustrates a subcontracting arrangement:

⁶⁹ The question of whether there is a supply of delivered goods or a supply of delivery service and a supply of goods is discussed in GSTD 2002/3.



261. However, the Commissioner considers a supply can only be a supply of arranging for a supply to be made to the customer (or another entity) if that is what the first supplier has been contracted to supply. If the first supplier arranges for a second supplier to contract with the customer to supply the required thing, the first supplier is responsible for arranging for the second supplier to supply that thing. This was not the case in *Plantiflor*. This diagram illustrates an arrangement with the supply of arranging and the supply of the thing arranged:



262. Further, if the first supplier arranges for a second supplier to supply a particular thing to a customer, the customer typically has no legal recourse against the first supplier for the second supplier's failure to supply the thing. If the second supplier fails to supply that thing, the customer usually only has legal recourse in respect of that failure against the second supplier. If the first supplier promises to arrange for the supply of a thing and that promise is not carried out, the customer then usually has legal recourse against the first supplier for breach of its promise to arrange for the supply by the other supplier.

Case study 2 – The Bus Company⁷⁰***Supply for consideration***

263. A State Government Transport Authority wishes to improve transport services to residents in a particular rural locality. The authority enters into an agreement to pay the Bus Company^{78A} a grant of \$5 million to enable it to purchase the buses it needs to establish a bus service in the locality. In return for the grant, the Bus Company agrees to use the buses to operate commercial bus services in the locality. Passengers will pay reasonable commercial fares to the Bus Company for trips they take.

264. The grant from the authority is consideration for the supply to it from the Bus Company of the entry into the obligation to operate the agreed bus service. The Transport Authority makes an acquisition of a corresponding right and will make a creditable acquisition if the other requirements of section 11-5 are met [*Proposition 6: 'supply' usually, but not necessarily, requires something to be passed from one entity to another, paragraphs 92 to 94 of this Ruling*].

Payment of money – no supply

265. After the bus service has been operating for some years the Department for Rural Industry rationalises the main rural industry in the locality. This leads to a downturn in the activities of businesses in the locality, including the Bus Company which has a reduction in passenger numbers. The Department offers compensation to the Bus Company and other affected businesses in the locality. The Department and the Bus Company agree that if the company is still operating a business in the locality it will receive a payment from the Department of \$50,000 at the end of each of the following three financial years.⁷¹

⁷⁰ Some of the propositions that are relevant in this case study are also discussed in GSTR 2012/2.

^{78A} In this case study, the Bus Company is not a government related entity and therefore subsection 9-17(3) does not apply.

⁷¹ The facts here are analogous to those in *New Zealand Refining*. Paragraphs 102 to 103 of this Ruling discuss this case.

266. The Bus Company does not make a supply to the Department for the payments from the Department [*Proposition 9: creation of expectations alone does not establish a supply, paragraphs 102 to 111 of this Ruling*]. The Bus Company does not enter into an obligation to operate a business in the rural locality [*Proposition 12: transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply, paragraphs 123 to 129 of this Ruling*]. In addition, while there is a pre-existing framework governing the payment from the Department to the Bus Company, the obligation of the Department to pay the Bus Company is not dependent on any supply by the latter to a third party [*Proposition 15: one set of activities may constitute the making of two (or more) supplies, paragraphs 221A to 221K of this Ruling*].

266A. If the Bus Company is operating a business in the locality at the end of the relevant financial year it qualifies for the \$50,000 payment. None of the annual payments have a connection with any supplies made by the Bus Company in operating its business. Accordingly, the payments are not consideration for supplies by the Bus Company to the Department. The Department does not make a creditable acquisition as it is not the recipient of a supply.

Supply made and provided

267. The Department's support has enabled the Bus Company to ride out the downturn in business and the payments have now ended. However, the Bus Company has never been able to provide services for the locality's three schools. Under its initiatives to support rural education the State Education Department enters into an agreement to pay the Bus Company \$1 million per year to run school buses. In return for the payments the Bus Company agrees to service the locality's three schools.

268. The Bus Company makes the supply of the bus service to the Education Department and this supply is provided to the particular schools [*Proposition 13: when A has an agreement with B for B to provide a supply to C, there is a supply made by B to A (contractual flow) that B provides to C (actual flow), paragraphs 130 to 176 of this Ruling*]. As the recipient of the supply, the Education Department will make a creditable acquisition if the other requirements of section 11-5 are met.

Subsidy payments made to a supplier of services to eligible passengers, within a pre-existing framework for determining eligibility

269. The Bus Company decides to offer school trips at a student fare. Later, to provide temporary assistance to families in the locality during a period of prolonged drought, the Department decides to pay for such school trips supplied by the Bus Company to students for a period of 12 months. Rather than reimburse the families for the fares, the Department issues swipe cards to students and card readers to the Bus Company. The Bus Company submits a monthly claim to the Department based on the number of passengers recorded by the swipe card reader. The formula agreed for payment is (the student fare for school transport supplied by the Bus Company \times the number of school trips swiped in the previous month).

269A. Before commencing the 12 month scheme, the Department enters into a written agreement with the Bus Company under which the Bus Company allows the Department to install a card reader in each bus. Under the agreement, when a student swipes a card and the reader indicates the card is valid, the Bus company will not charge the student and will instead bill the Department which is liable to pay the amount under the agreed formula to the Bus company.

270. In these circumstances there is:

- the establishment of the pre-existing agreement that contemplates that the Bus Company carries out the supply of transport to the students in a particular manner in respect of supplies of transport services to be made to the students; and
- the pre-existing agreement:
 - identifies a mechanism by which the students are to be identified;
 - specifies that the Department is liable to pay the Bus Company; and
 - sets out how such a payment is authorised (via the card reader).

Hence, the payments from the Department are consideration for the supplies of a service of transporting the students made by the Bus Company to the Department. *[Proposition 15: one set of activities may constitute the making of two (or more) supplies, paragraphs 217 to 221 of this Ruling.]*

Operation of a bus service under contract

270A. In contrast to the arrangement described at paragraph 269 of this Ruling, the Department governs a number of bus routes used for transporting students. The Bus Company tenders for these bus routes and is awarded a contract by the Department to operate its bus services on those routes as a contractor for the Department and to provide discounted fares to students that use the service. Under the agreement, the consideration paid by the Department to the Bus Company comprises of a \$500,000 per year lump sum plus a top-up payment determined by a formula, being 50% of the total full price student fare multiplied by the number of student fares taken in a year.

270B. Under the arrangement, the Bus Company has a binding obligation to the Department to make a supply of bus services. That is, the Department has an enforceable right to compel the Bus Company to provide the bus services. Outside of the arrangement, the Bus Company would not be able to operate the relevant bus routes. Further, the payment made by the Department is in response to the supply by the Bus Company to the Department.

270C. In this arrangement, the top-up payment made by the Department to the Bus Company is part of the total consideration for the taxable supply of operating the bus service, which is made by the Bus Company to the Department. The Department is the recipient of the supply of those services and makes a creditable acquisition in connection with the payments.

Reimbursement not consideration for a supply

271. In the next year the Environmental Protection Agency introduces a scheme to reimburse costs incurred by bus operators who convert their buses to be powered by natural gas. Under the scheme, operators will be required to submit evidence of any conversion expenses to the agency for payment. The Bus Company decides to have its buses converted by a specialist contractor and submits copies of tax invoices held by it to the agency.

272. The consequent reimbursement payments to the Bus Company from the agency are not made in connection with the supply to the Bus Company of converting the buses and as such are not consideration for the supply. The consideration for that supply has been paid by the Bus Company. The Bus Company acquired, and provided the consideration for, the supply of converting the buses and will be entitled to an input tax credit for that acquisition. The Bus Company does not make any undertaking or other supply to the agency in return for the reimbursements, it merely accepts the agency's unilateral standing offer for reimbursement. Also, as the Bus Company has not made any supplies to the agency, the agency has not made creditable acquisitions in connection with the reimbursement payments [*Proposition 6: supply usually, but not necessarily, requires something to be passed from one entity to another, paragraphs 92 to 94 of this Ruling; Proposition 12: transactions that are neither based in an agreement that binds the parties in some way nor involve a supply of goods, services, or some other thing, do not establish a supply, paragraphs 123 to 129 of this Ruling*].

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