PS LA 2001/8 - ATO Interpretative Decisions

Unterpretative Decisions

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Practice Statement Law Administration

PS LA 2001/8

FOI status: may be released

This practice statement is issued under the authority of the Commissioner of Taxation and must be read in conjunction with Law Administration Practice Statement PS LA 1998/1. It must be followed by Tax Office staff unless doing so creates unintended consequences or is considered incorrect. Where this occurs Tax Office staff must follow their business line's escalation process.

SUBJECT:	ATO Interpretative Decisions	
PURPOSE:	To advise:	
	 what is an ATO Interpretative Decision (ATO ID) 	
	when an ATO ID must be followed	
	when an ATO ID must be prepared	
	 when an ATO ID need not be prepared 	
	 the process for preparing an ATO ID 	
	 who is responsible for reviewing and maintaining ATO IDs 	
	 the protection granted to taxpayers who rely on ATO IDs 	

TABLE OF CONTENTS	Paragraph
STATEMENT	1
What is an ATO Interpretative Decision	1
When an ATO ID must be followed	6
When is there 'no material difference'?	8
Examples of 'no material difference'	12
Example 1	12
Example 2	13
When an ATO ID must be prepared	16
Pre-emptive ATO IDs	23
Example 3	25
When an ATO ID need not be prepared	28
The process for preparing an ATO ID	29
Numbering	35

Publication	36
Reviewing and maintaining ATO IDs	40
Protection granted to taxpayers who rely on ATO IDs	46

STATEMENT

What is an ATO Interpretative Decision

- 1. An ATO Interpretative Decision (ATO ID) is an edited and summarised version of a documented decision on an interpretative issue¹ about the application of law administered by the Commissioner. Law administered by the Commissioner includes income tax, indirect taxes, fringe benefits tax, withholding taxes, superannuation and excise.
- 2. ATO IDs set out precedential ATO views that tax officers must apply in resolving interpretative issues. ATO IDs are precedents for tax officers about how a provision of the law applies to a particular factual situation. They are a valuable method of capturing and publishing work that has been done in relation to matters that would provide a useful precedent.
- 3. An ATO ID provides the precedential ATO view in relation to the interpretative issue it covers for a private ruling, other advice, dispute resolution, or compliance activity by tax officers. Law Administration Practice Statement PS LA 2003/3 explains the meaning of 'precedential ATO view'.
- 4. ATO IDs may be based on decisions on interpretative issues including those arising from private rulings, audits, correspondence, advices or disputes. Also a pre-emptive ATO ID² may be based on a scheme or transaction that is known to exist, or to be in serious contemplation, even though the Commissioner has not been required to make an actual decision in relation to any interpretative issue which arises from that scheme or transaction.³ The range of schemes in this context is broader than the range of schemes in a tax avoidance context.⁴
- 5. ATO IDs are publications approved in writing by the Commissioner. They are not published as a form of advice. They are published to meet freedom of information requirements because they may be applied by tax officers in making other decisions.

When an ATO ID must be followed

6. ATO IDs are produced for the primary purpose of facilitating consistent interpretative decision-making by tax officers. Tax officers must search for,

¹ The meaning of 'interpretative issue' is explained in paragraphs 10 to 12 of Law Administration Practice Statement PS LA 2003/3 Precedential ATO view.

² For information concerning pre-emptive ATO IDs see paragraphs 23 to 27 of this practice statement.

³ Scheme is defined in subsection 995-1(1) of the *Income Tax Assessment Act 1997* (ITAA 1997) to mean: (a) any arrangement; or

⁽b) any scheme, plan, proposal, action, course of action or course of conduct, whether unilateral or otherwise.

⁴ This is because a tax avoidance scheme must not only be a scheme as defined in subsection 177A(1) of the *Income Tax Assessment Act 1936* but a taxpayer must also obtain a tax benefit in connection with the scheme – see section 177D of that Act.

identify and apply relevant ATO IDs or other precedential ATO view documents in resolving interpretative issues. This means that where:

- there is **no material difference** between the facts of the scheme upon which a decision is required and an existing ATO ID or other precedential ATO view document, and
- the tax officer considers that the application of the view set out in the ATO ID or other precedential ATO view document would result in a correct decision,

the ATO ID or other precedential ATO view document must be followed.

7. If a tax officer considers that there is a conflict between an ATO ID and another precedential ATO view document, or applying an ATO ID may lead to an incorrect or unintended result, then the matter must be escalated to the relevant Centre of Expertise (CoE) in accordance with the business line's escalation processes (see Law Administration Practice Statement PS LA 2004/4).

When is there 'no material difference'?

- 8. There is 'no material difference' where the facts underlying a particular issue and the facts outlined in a precedential ATO view document (including an existing ATO ID) are similar enough to enable the tax officer to be satisfied that applying the existing precedential ATO view will result in the law being applied correctly to the circumstances of the case.
- 9. While the decision in relation to an issue must be determined on its own particular facts, it may still be covered by the principles set out in a precedential ATO view document, even though the facts are not identical. Care should be taken to identify the key interpretative issue underlying the scheme or transaction to ensure that an ATO ID can be applied as a precedent for schemes or transactions that have different factual contexts, but which turn on the same interpretative issue. Therefore, it is important to understand the tax law principles underlying a scheme or transaction, particularly where the matter is complex. This will ensure that issues arising from a particular case are not treated as if there is no existing precedent dealing with those issues merely because of factual differences.
- 10. On the other hand, even small factual differences between the circumstances of the matter under consideration and the facts that underlie an existing precedential ATO view document may be material and consequently lead to a different decision and require the preparation of an ATO ID. This is particularly important for provisions of general application such as section 8-1 of the ITAA 1997, which is an area of tax law that has been subject to a significant amount of litigation.
- 11. What is material is a question of fact and degree depending on the issue being considered and will involve the exercise of judgment. The following examples provide some guidance.

Examples of 'no material difference'

12. Example 1

There is an ATO ID on the reduction of deductions for the decline in value of a computer by an accountant who uses the computer partly for business purposes.

A new private ruling request is received on the reduction of deductions for decline in value of a mobile telephone (a different depreciating asset) used by a lawyer (someone in a different occupation) partly for business purposes. The same legal principles apply. The existing ATO ID should be followed as the differences in the facts are not material because the circumstances of the respective taxpayers and of the depreciating assets are sufficiently similar.

13. Example 2

Taxation Ruling TR 95/13 states that a deduction is allowable for expenses incurred in maintaining and training police dogs. A private ruling request is received on the deductibility of expenses incurred by a fire-fighter in maintaining and training a dog used in search and rescue work. The legal principles as explained in TR 95/13 will apply. The differences in the facts are not material, because the search and rescue dog performs similar functions to a police dog. Although the private ruling is not about a police dog, TR 95/13 provides the precedential ATO view in relation to the training costs and maintenance of animals used in the workplace in a similar manner to police dogs.

- 14. As ATO IDs are edited and summarised versions of what may have been complex legal argument applied to complex facts, a general similarity of another taxpayer's situation to the circumstances in an ATO ID will not necessarily lead to the same result. There may be a material difference which cannot be established unless tax officers refer to the facts on which the ATO ID was based. Consequently, tax officers may need to refer to the case report underlying the ATO ID. Case reports can be found by searching the Technical Decision Making System (TDMS). (Note: access to TDMS/case reports is available only to tax officers.)
- 15. Tax officers who are unable to determine whether an ATO ID applies to the factual situation under consideration must seek assistance from their technical leader. If the matter cannot be resolved with the involvement of the technical leader, then it must be escalated to the relevant CoE for resolution in accordance with the business line's escalation processes.⁵

When an ATO ID must be prepared

- 16. An ATO ID must be prepared for each decision on an interpretative issue about the application of any of the laws administered by the Commissioner that satisfies the following criteria:
 - there is no precedential ATO view⁶ on the issue, unless it is an exception (see dot points 6 to 9 of paragraph 28 of this practice statement), or
 - there is a precedential ATO view on the issue, but the ATO ID
 - will improve clarity and certainty in relation to the interpretation of the particular area of the law, or

⁵ See Law Administration Practice Statement PS LA 2004/4 Referral of issues to Centres of Expertise for the creation of precedential ATO view.

⁶ Officers involved in interpretative work must use relevant information technology systems in use in the Tax Office for research including locating precedential ATO views – see Law Administration Practice Statement PS LA 2002/16 Mandatory use of Information Technology systems for interpretative work – inclusion in performance agreements.

- is of wide significance, application and interest and the precedential ATO view has not been adequately covered previously.
- 17. An ATO ID may also need to be prepared where the decision is about an interpretative issue involving the administration or collection of a tax, net fuel amount, grant or benefit. The taxes, net fuel amounts, grants or benefits concerned include income tax, mining withholding tax and fringe benefits tax.⁷ For example, an ATO ID should be prepared where there is no precedential ATO view for an issue that involves the interpretation of Division 721 of the ITAA 1997 which deals with the collection of tax liabilities of a head company of a consolidated group.
- 18. If multiple interpretative issues are identified in a particular case and none of them have a precedential ATO view, an ATO ID must be prepared for each issue.
- 19. Where a tax officer is unable to decide whether to prepare an ATO ID, they must seek assistance from their technical leader. If the matter cannot be resolved with the involvement of the technical leader, it must be escalated to the relevant CoE for resolution in accordance with the business line's escalation processes.
- 20. When deciding whether an additional ATO ID would provide guidance or clarity to existing precedent, the tax officer should be satisfied that the new ATO ID adds value to the precedential ATO view data base, such as by providing greater clarity and certainty in relation to the interpretation of the particular area of the law.
- 21. An ATO ID should be prepared and published in relation to an issue where we have made a decision for which there is no existing precedential ATO view, including where a decision relating to a Priority Technical Issue (PTI)⁸ is involved. This is so even where it is anticipated that another ATO precedential view document on that issue will be prepared (for example a public ruling).⁹ In rare cases, it may be decided that the proposed preparation of a precedential ATO view document will remove the requirement for an ATO ID on an issue on which binding advice has issued to a taxpayer.¹⁰ However, in the event that the precedential ATO view document dealing with the matter covered in the ATO ID is not expected to issue within a reasonable period, the matter should be escalated for a decision about whether or not the ATO ID should be published and the timing of such publication (see paragraph 38 of this practice statement).
- 22. Similarly, the preparation of an ATO ID should not affect the consideration of whether another precedential ATO view document, including a public ruling, should be prepared. Where the precedential ATO view expressed in an ATO ID is of particular significance, or has wide application, consideration should always be given to converting the ATO ID into a public ruling. If another ATO precedential document is already being prepared, the author of the other document should be consulted to determine the most practical way of promulgating the ATO view.

⁷ For full details of the taxes, benefits and grants concerned, see section 357-55 of Schedule 1 to the *Taxation Administration Act 1953* (TAA).

⁸ See Law Administration Practice Statement PS LA 2003/10 The Management of 'Priority Technical Issues'. Before preparing the ATO ID on a PTI issue, the tax officer must escalate the issue to the PTI owner who will determine what course of action is to be taken.

⁹ Note there are some limited exceptions to the requirement to publish an ATO ID, see paragraph 37 of this practice statement.

¹⁰ This is one of the exceptions to publication referred to in paragraph 37 of this practice statement.

Pre-emptive ATO IDs

- 23. In limited circumstances, a pre-emptive ATO ID may be prepared. A pre-emptive ATO ID may be based on a scheme or transaction that is known to exist, or to be in serious contemplation, even though the Commissioner has not been required to make a decision in relation to an actual case concerning that scheme or transaction. For example, a private ruling request may be withdrawn before a ruling has issued, or a scheme or transaction that is in serious contemplation, has been escalated to the relevant CoE and a position determined. Where significant work has been done by business lines or CoEs on an interpretative issue and a decision is reached but is not reflected in a precedential ATO view, tax officers must consider whether an ATO ID should be prepared. They should refer the matter to the relevant CoE for technical clearance and authorisation in accordance with the business line escalation processes (see paragraph 29 of this practice statement).
- 24. A pre-emptive ATO ID may also issue where:
 - most aspects of a topic have been covered by precedential ATO view documents
 - an important aspect of this topic has not been addressed, and
 - taxpayers may be misled if this aspect were not to be addressed.

25. **Example 3**

A taxpayer asks for a private ruling about whether a receipt from an asset sale is ordinary income. Whilst this aspect is contained in a precedential ATO view document, the capital gains tax implications have not been considered. An ATO ID should be prepared and published on the capital gains tax implications to ensure that tax officers and the community are aware of the CGT implications of such a transaction.

- 26. Consideration should be given to preparing one precedential ATO view document instead of preparing a number of pre-emptive ATO IDs on the one issue. Further, where several existing ATO IDs are related to the same topic, consideration should be given to amalgamating them into one precedential ATO view document. A public ruling such as a taxation ruling or determination is the preferred means of expressing and communicating a precedential ATO view on multiple issues relating to the same topic.
- 27. An ATO ID may be prepared on the application of legislation that is not yet in operation; for example, where the legislation is awaiting Royal Assent. However, publication of the ATO ID must be withheld until the legislation has received Royal Assent.

When an ATO ID need not be prepared

28. An ATO ID does not need to be prepared:¹¹

¹¹ Note that there are circumstances where an ATO ID may not be published, see paragraphs 36 to 39 of this practice statement.

- If there is no material difference between the particular facts and reasons of the case and those set out in a precedential ATO view document.
- If an ATO ID is already in the course of preparation on the same issue and the schemes are not materially different. Tax officers must search the TDMS database for ATO IDs in course of preparation.
- If it would identify taxpayers or disclose confidential information (also see paragraph 32 of this practice statement).
- If written general advice¹² is issued that explains the general operation of the law and does not apply the law to a particular set of facts.
- If the issue is to be referred to another agency (for example a Research and Development issue is referred to the Industry Research and Development Board).
- If the decision does **not** involve an interpretative issue, such as if a taxpayer asks for a ruling on a scheme or transaction where the decision is reached by a straightforward application of clear and unambiguous law to a particular set of facts (see PS LA 2003/3 for more information).
- To the extent that the decision solely involves the exercise of the Commissioner's discretion. This includes decisions about whether the Commissioner would exercise a particular discretion in a specified fact situation (see PS LA 2003/3 for more information). Where the discretion is one involving the application of a general anti-avoidance provision, it is essential to refer to Law Administration Practice Statement PS LA 2005/24 for guidance.
 - Note that tax officers should apply any relevant Tax Office guidelines when making a decision that involves the exercise of a discretion. These guidelines may be contained in other documents, including, for example, law administration practice statements.
- To the extent that the decision involves an ultimate conclusion of fact. An ultimate conclusion of fact involves ascertaining the relevant primary facts and drawing a conclusion from those facts (see PS LA 2003/3 for more information).
 - Note that tax officers should apply any relevant Tax Office guidelines about drawing conclusions of fact. These guidelines may be contained in public rulings or other documents, including, for example, law administration practice statements.
- Where the decision is one which turns on the particular facts of the case rather than the interpretation of law. For example, the issue concerns:
 - the determination of the value of something
 - the pure calculation of amounts; for example, answering questions about how penalty and interest is calculated, or
 - a claim for compensation based on defective administration.

¹² The term 'written general advice' is explained in Law Administration Practice Statement PS LA 2001/4 Provision of Written Technical Advice by the Australian Taxation Office.

The process for preparing an ATO ID

- 29. Business lines are responsible for:
 - identifying issues where a precedential ATO view does not exist, and
 - either:
 - preparing a draft ATO ID for clearance by the relevant CoE, or
 - referring the matter to the relevant CoE for the preparation of an ATO ID in accordance with PS LA 2004/4, which provides a link to the Business Rules for referring issues by business lines to the Centres of Expertise for the creation of Precedential ATO view (Business Rules), and in accordance with the business line's escalation processes.
- 30. The primary role of the CoEs is the creation and authorisation of precedential ATO views in respect of all the laws administered by the Commissioner. Only CoEs and TCN are authorised to create and issue precedential ATO views.¹³
- 31. ATO IDs should set out decisions in a summary form in a clear standard structure and format that includes:
 - the issue
 - the decision
 - the facts
 - the reasons for decision, and
 - references (keywords, legislation, case law, etc).

The ATO ID template in TDMS must be used to prepare an ATO ID.

- 32. In preparing an ATO ID, care should be taken to:
 - ensure that the focus of the ATO ID is on the technical issue
 - include only the material facts so that it is clear what situation is covered. For example:
 - in issuing an ATO ID on whether the cost of footwear is deductible because it protects the wearer from physical harm, the facts would set out the attributes that are material, such as being steel-capped, or having acid-resistant soles. The colour of the footwear would not be material.
 - in deciding whether an unfilled pastry shell comes within 'tarts and pastries' (item 23 of clause 1 of Schedule 1 to the A New Tax System (Goods and Services Tax) Act 1999), it is not material whether it was intended to have a sweet or savoury filling.
 - set out the reasons for the decision based on the application of the relevant principles, and

¹³ Apart from those Senior Executive Service officers to whom the Commissioner has delegated the relevant powers under subsection 8(1) of the TAA.

- ensure that ATO IDs do not identify taxpayers, nor disclose confidential information. Ordinarily, it should be possible to summarise a decision in such a way that privacy and confidentiality requirements are met. The guidelines for preparing edited versions of written binding advice contained in Law Administration Practice Statement PS LA 2001/7 should be applied when preparing ATO IDs. The following matters arise when editing confidential information:
 - there may be some cases where it is not possible to edit or draft an ATO ID so that it does not identify taxpayers or disclose confidential information, and
 - there may be instances where the specific facts are so integral to the decision that no useful precedent can be extracted without identifying the taxpayer. For example a decision on the application of a provision to a taxpayer who is one of only a very small number of taxpayers in a particular industry.

In the two situations above, advice or assistance should be sought from either the Practice Management Unit (PMU) in the Law Infrastructure Branch (LIB) of the Office of Chief Tax Counsel (OCTC), or TCN in the case of an anti-avoidance provision. An ATO ID must not be published internally or externally unless privacy and confidentiality requirements can be met.

- Detailed guidance for the preparation of ATO IDs is contained in the ATO ID Guidelines. Additional assistance and support may be obtained from the PMU.
- 34. All ATO IDs are subject to a clearance process. This process involves preparation, technical clearance and authorisation by the relevant CoE, or escalation to the CoE by the business lines for technical clearance and authorisation in accordance with PS LA 2004/4 and the Business Rules (the relevant CoE will escalate matters to TCN where necessary). Checking of style, format, structure and compliance with the ATO ID Guidelines is carried out by the PMU.

Numbering

35. The PMU allocates ATO IDs with a unique reference number which begins with the prefix 'ATO ID' followed by the year and sequential numbering. These numbers are assigned in order of publication when an ATO ID is added to the Legal Database.

Publication

36. The *Freedom of Information Act 1982* requires that internal guidelines are available to the public. ATO IDs are produced for the primary purpose of facilitating consistent interpretative decision-making by tax officers and are on ATOlaw. They are also made publicly available through the Legal Database on the Tax Office website www.ato.gov.au.

- 37. Whilst it is clear that ATO IDs are not to be published in cases where privacy and confidentiality requirements cannot be met, there are three other exceptions to the requirement to publish ATO IDs. These exceptions are:
 - A precedential ATO view document such as a public ruling or draft public ruling on the topic is expected to issue within a reasonable period (see paragraph 21 of this practice statement).
 - The issue covered in the ATO ID relates to:
 - a court case that is subject to appeal
 - a proposed legislative amendment, or
 - a recommendation for a legislative amendment (this is intended to deal with a situation where the Tax Office has referred an issue to Treasury for policy consideration because the outcome of our interpretation appears to be inconsistent with the underlying policy of the law. In those circumstances, it is necessary to inform taxpayers to whom advice is provided in relation to that issue that the matter has been referred to Treasury and may be the subject of a recommendation to Government to amend the law).
 - There is a PTI that covers the subject of the ATO ID and a decision about how the precedential ATO view on that issue should be communicated has not been made.
- 38. A decision not to publish an ATO ID in situations (other than for privacy reasons) and as to what is a reasonable period should be made by the Senior Assistant Commissioner CoE or a Deputy Chief Tax Counsel. An exception to this requirement is where the issue in the ATO ID is also covered by a PTI. In this circumstance, the case officer should escalate the issue to the PTI owner who will then determine whether the ATO ID can be published (see paragraph 21 of this practice statement).
- 39. Copies of any ATO ID provided to the public by tax officers **must not** be taken from ATOlaw as it includes the TDMS work item number and the business line details. To prevent accidental inclusion of these details, tax officers should produce copies of ATO IDs only from the external Legal Database on www.ato.gov.au.

Reviewing and maintaining ATO IDs

- 40. Reviewing and maintaining the currency of ATO IDs is the responsibility of the CoEs. The CoEs will review ATO IDs for accuracy, currency and for the purpose of making additions, changes or withdrawing ATO IDs.
- 41. All relevant ATO IDs should be reviewed where:
 - new legislation is passed
 - a final decision is handed down by a court or tribunal
 - there is a change to the Commissioner's interpretation of a law, or
 - a public ruling or other precedential ATO view document is being prepared.

- 42. A tax officer who considers that an ATO ID is incorrect, misleading, uncertain, or not current in any way must escalate it to the relevant CoE in line with business line processes (see Chapter 5 of the ATO ID Guidelines).
- 43. An ATO ID should be withdrawn where:
 - it is incorrect
 - a substantial change is required
 - its application may lead to unintended consequences, or
 - where the precedential ATO view is expressed in a later issued public ruling (consideration should be given to incorporating the ATO ID as an example in the public ruling).
- 44. However, where there are minor errors that do not affect the decision or the reasons for the decision, the ATO ID can be amended rather than being withdrawn. Minor errors include, for example:
 - spelling, punctuation or grammatical errors, or
 - an error is discovered in the citation of a legislative provision which does not alter the decision or the reasons for decision.
- 45. If it is proposed to replace an ATO ID that is to be withdrawn, the replacement precedential ATO view document must be prepared and published as soon as possible after withdrawal. If the new precedential ATO view is to change an existing precedential ATO view this must be brought to the attention of the relevant Deputy Chief Tax Counsel, see paragraph 35 of PS LA 2003/3.

Protection granted to taxpayers who rely on ATO IDs

- 46. ATO IDs are publications approved in writing by the Commissioner and may explain a general administrative practice. Accordingly, they may provide a level of protection from shortfall penalties and interest to taxpayers who rely on them.
- 47. It is considered that an ATO ID explains a general administrative practice only where the explanation is supported by other evidence of a pattern of Tax Office treatment of the issue consistent with the explanation in the ATO ID. A general administrative practice is usually adopted for the efficient administration of the taxation system.¹⁴
- 48. If an entity relies on a current ATO ID where their own circumstances are not materially different from those described in the ATO ID, but the ATO ID is later found to be incorrect, the taxpayer will be liable for any underpaid tax, grants or benefits, unless a time limit imposed by the law precludes the liability. However, they will be protected against any shortfall penalty that would otherwise be imposed.¹⁵

¹⁴ For further discussion of a general administrative practice, see paragraphs 3.130 to 3.131 of the Explanatory Memorandum to the Tax Laws Amendment (Improvements to Self Assessment) Bill (No. 2) 2005, and paragraphs 72 to 74 of Taxation Bulling TR 2006/10

paragaphs 72 to 74 of Taxation Ruling TR 2006/10. ¹⁵ Subsection 284-215(1) of Schedule 1 to the TAA.

49. In addition, if they rely reasonably in good faith on an ATO ID, they will be protected against interest charges on the shortfall up until 21 days after the Commissioner notifies them of the shortfall.¹⁶

¹⁶ Subsection 361-5(1) of Schedule 1 to the TAA. Where subsection 361-5(1) does not apply because the ATO ID is not about a relevant provision (for example, it is about an indirect tax provision) or reliance on the ATO ID was before 1 January 2006, shortfall GIC for the period up until 21 days after notification of the shortfall will be remitted in full where the taxpayer reasonably relied in good faith on an ATO ID that applied to their circumstances. See paragraph 109 of PS LA 2006/8 Remission of shortfall interest charge and general interest charge for shortfall periods.

Subject references	ATO Interpretative Decisions
	Precedential ATO views
Legislative references	ITAA 1936 177A(1)
-	ITAA 1936 177D
	ITAA 1997 8-1
	ITAA 1997 Div 721
	ITAA 1997 995-1(1)
	ANTS(GST)A 1999 Sch 1 cl 1
	TAA 1953 8(1)
	TAA 1953 Sch 1 284-215(1)
	TAA 1953 Sch 1 357-55
	TAA 1953 Sch 1 361-5(1)
	FOI Act 1982
Related public rulings	TR 95/13
Related practice statements	PS LA 1998/1; PS LA 2001/7; PS LA 2002/16; PS LA 2003/3; PS LA 2003/10; PS LA 2004/4; PS LA 2005/24; PS LA 2008/3
Case references	
Other references	ATO ID Guidelines (link available only within the Tax Office)
	Business Rules for referring issues by business lines to the
	Centres of Expertise for the creation of precedential ATO
	view (link available only within the Tax Office)
	Explanatory Memorandum to the Tax Laws Amendment (Improvements to Self Assessment) Bill (No. 2) 2005
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-	To clarify the issue of what 'no material difference' means, and to
	detail new exceptions to the requirement that ATO IDs are to be published
	26 November 2007:
	Amended to correct reference in paragraph 45
	11 August 2008:
	Contact officer details updated
	23 July 2009:
	Related practice statements – remove reference to PS LA 2001/4 and insert PS LA 2008/3
	2 September 2009
	Contact officer details updated
Other Business Lines consulted	All